

# TS20 TapShare

## Installation Guide - English



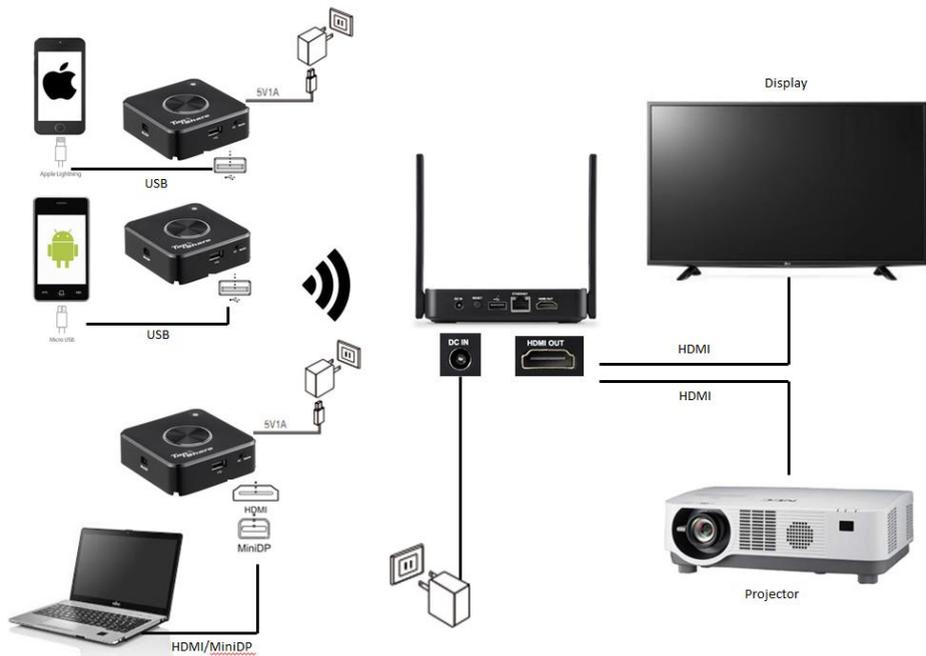
### [Important]

To download the latest version of Quick Start Guide, multilingual user manual, software, or driver, etc., please visit Lumens <http://www.MyLumens.com/support.php>

# Table of Contents

<b>Chapter 1</b>	<b>System Diagram</b> .....	<b>2</b>
<b>Chapter 2</b>	<b>Installation and Connections</b> .....	<b>3</b>
2.1	Suggested installation locations for the Tapshare Box .....	3
2.2	TapShare Box connection .....	3
2.3	TapShare transmitter connection and settings .....	4
<b>Chapter 3</b>	<b>Connecting to Internet</b> .....	<b>6</b>
3.1	Wireless connection.....	6
3.2	Wired connection - DHCP .....	7
3.3	Wired connection - static IP address.....	7
3.4	Pairing.....	8
<b>Chapter 4</b>	<b>Troubleshooting</b> .....	<b>9</b>

# Chapter 1 System Diagram



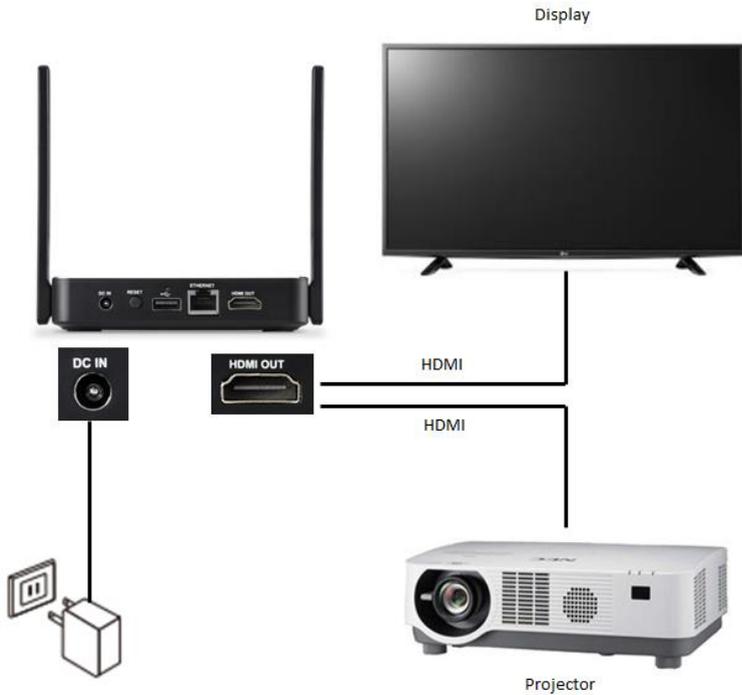
# Chapter 2 Installation and Connections

---

## 2.1 Suggested installation locations for the TapShare Box

- 2.1.1 Conference table
- 2.1.2 TV stand
- 2.1.3 Display portable cart

## 2.2 TapShare Box connection

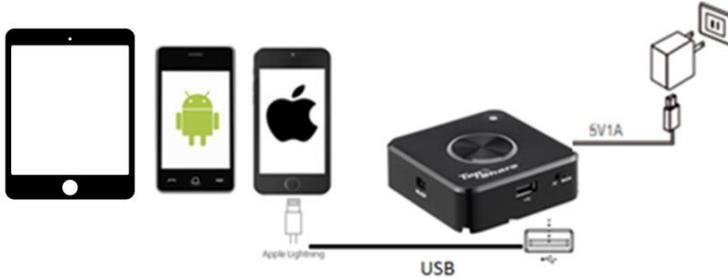


## 2.3 TapShare transmitter connection and settings

- ※ Please note: Use a 5 V 1 A power supply adapter or connect to a computer via USB 3.0 port

### 2.3.1 USB connection (please switch to Mobile end)

- ※ Please note: Use a 5 V 1 A power supply adapter



### 2.3.2 HDMI / MiniDP connection (please switch to PC end)



2.3.3 Confirm the TapShare Box screen. If the connection is correct, the screen will display the quantity of equipment already paired or connected.



# Chapter 3 Connecting to Internet

Use this connection for software updates or other specific requirements. Confirm network configurations with your network engineer or IT staff before connecting.

## 3.1 Wireless connection



### 3.1.1 Search TapShare Box via a mobile device

1. “**Setting**”, search for the WIFI device (for example: TapShare\_DF6EC0E5)
2. Enter the Wi-Fi password (e.g. 96825190)

### 3.1.2 Modify the network configurations on TapShare Box

1. Start the web browser and enter “192.168.168.1” to log in webpage
2. Enter the administrator password (default password is 000000)



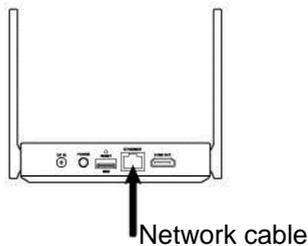
3. Follow the on-screen instructions to change the password.

Once done, log in with the new password (password change is required only for the first time login)

4. Select **[Network Management]** from the top-left menu
5. Select **[Scan 5G SSID and connect]** and choose a wireless router and then enter the password
6. Click **[OK]** to connect

**[Remark 1]** Only 5G network connections provided by the wireless router can be connected

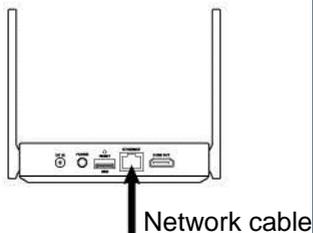
## 3.2 Wired connection - DHCP



3.2.1 Connect the network cable to TapShare Box (POE supported)

3.2.2 Please refer to the IP address at the bottom-left corner of the screen. Enter the IP address to the browser and log in in the webpage setting of the TapShare Box.

## 3.3 Wired connection - static IP address



### 3.3.1 Connect TapShare Box via a mobile device

1. Please refer to [3.1 Wireless connection](#). Use mobile devices to connect to the TapShare Box.
2. Select **[Admin Setting]** from the top-left menu
3. Select **[LAN IP Setting]**
4. Follow the information provided by IT staff to proceed the setting
5. Press **[Confirm]**

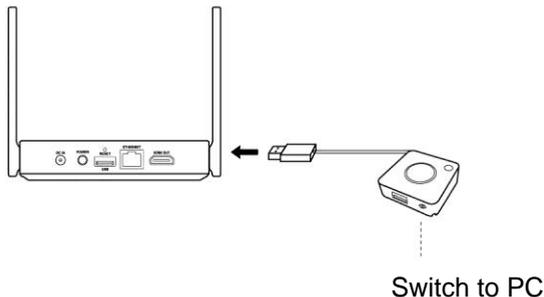
### 3.3.2 Plug the network cable into the TapShare Box and apply the static IP setting.

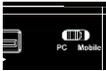
**[Remark]** When using wired connection, the transmitter needs to be paired with the receiver box again.

## 3.4 Pairing

The product has been paired before shipment. The following conditions require to pair the device again.

- Add new TapShare transmitters
- Use wired network connection



1. Shift the TapShare transmitter DIP Switch to PC 
2. Connect TapShare Box and TapShare transmitter.
3. The LED light indicator of the TapShare key begins flashing. 
4. When the light indicator is a steady white light and the screen displays "Pairing OK", pairing is completed.

# Chapter 4 Troubleshooting

This Chapter describes questions frequently asked during the installation of TapShare and suggests methods and solutions.

No.	Problems	Solutions
1	<b>The TapShare transmitter is connected to the USB 2.0 port, but the system fails to start up (no light), or it powers on then off repeatedly.</b>	TapShare transmitters require a USB with power delivery specification of 5V 1A. Connection to a USB 3.0 connection port or other USB power adapters is recommended, so that power supply is sufficient enough to start up a TapShare transmitter.
2	<b>While using wired network, the screen does not display the correct quantity of paired transmitters.</b>	To use wired connection, the transmitter is required to pair with the receiver again. Please refer to <a href="#">3.4 Pairing</a> for pairing methods.

※ For questions about the installation, please scan the following QR Code. A support person will be assigned to assist you.



SERVICE