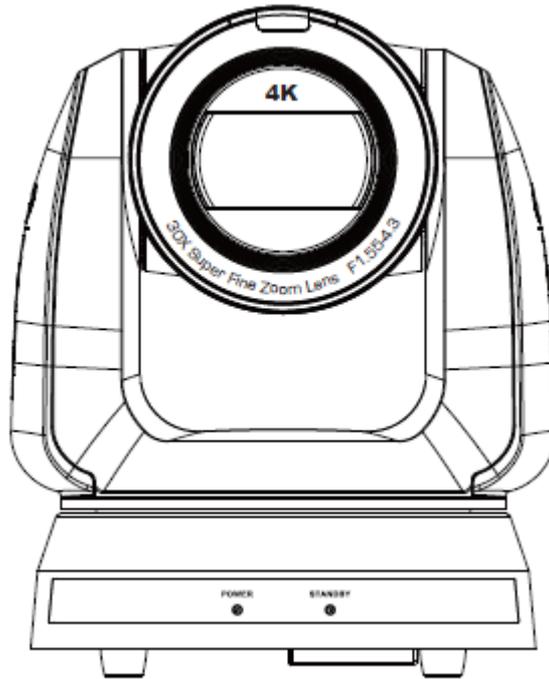


VC-A71P

4K PTZ Video Camera



User Manual - English

To download the latest version of Quick Start Guide, multilingual user manual, software, or driver, etc., please visit Lumens

<https://www.MyLumens.com/support>

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Chapter 1 Safety Instructions

Always follow these safety instructions when setting up and using this product:

1 Operation

- 1.1 Please use the product in the recommended operating environment.
- 1.2 Do not place this product in tilted position.
- 1.3 Do not place the product on an unstable trolley, stand or table.
- 1.4 Do not use this product near water or source of heat.
- 1.5 Use attachments only as recommended.
- 1.6 Use the type of power source indicated on this product. If you are not sure of the type of power available, consult your distributor or local electricity company for advice.
- 1.7 Always take the following precautions when handling the plug. Failure to do so may result in sparks or fire:
 - Ensure the plug is free of dust before inserting it into a socket.
 - Ensure that the plug is inserted into the socket securely.
- 1.8 Do not overload wall sockets, extension cords or multi-way plug boards as this may cause fire or electric shock.
- 1.9 Do not block the slots and openings in the case of this product. They provide ventilation and prevent this product from overheating.
- 1.10 Except as specifically instructed in this User Manual, do not open or remove covers, otherwise it may expose you to dangerous voltages and other hazards. Refer all servicing to licensed service personnel.
- 1.11 Unplug this product from the wall outlet and refer servicing to licensed service personnel when the following situations happen:
 - If the power cords are damaged or frayed.
 - If liquid is spilled into the product or the product has been exposed to rain or water.

2 Installation

- 2.1 For security considerations, please make sure the standard hanging rack you bought is in line with UL or CE safety approbations and installed by technician personnel approved by agents.

3 Storage

- 3.1 Do not place the product where the cord can be stepped on as this may result in fraying or damage to the lead or the plug.
- 3.2 Never push objects of any kind through cabinet slots. Never allow liquid of any kind to spill into the product.
- 3.3 Unplug this product during thunderstorms or if it is not going to be used for an extended period.
- 3.4 Do not place this product or accessories on top of vibrating equipment or heated objects.

4 Cleaning

- 4.1 Unplug all the cables before cleaning. Use a damp cloth for cleaning. Do not use liquid or aerosol cleaners.

5 Remote control (if the accessories are equipped with remote control)

- 5.1 Using an incorrect battery type in the remote control may result in breakdown. Follow

local instructions on how to dispose of used batteries.

■ **Precautions**

Warning: To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.

If the HD camera will not be used for an extended time, unplug it from the power socket.

		<div style="border: 1px solid black; padding: 5px;"><p>Caution</p><p>Risk of Electric Shock</p><p>Please do not open it by yourself.</p></div>		
<p>Caution: To reduce the risk of electric shock, do not remove cover (or back). No user-serviceable parts inside. Refer servicing to licensed service personnel.</p>				
	<p>This symbol indicates that this equipment may contain dangerous voltage which could cause electric shock.</p>		<p>This symbol indicates that there are important operating and maintenance instructions in this User Manual with this unit.</p>	

■ **FCC Warning**

This HD Camera has been tested and found to comply with the limits for a Class A computer device, pursuant to Article 15-J of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled “Digital Apparatus,” ICES-003 of Industry Canada.

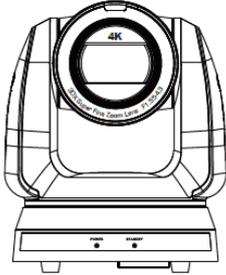
Cet appareil numérique respecte les limites de bruits radioélectriques applicables aux appareils numériques de Classe A prescrites dans la norme sur le matériel brouilleur: “Appareils Numériques,” NMB-003 édictée par l’Industrie.

■ **EN55032 (CE Radiation) Warning**

Operation of this equipment in a residential environment could cause radio interference.

Chapter 2 Package Contents

VC-A71P



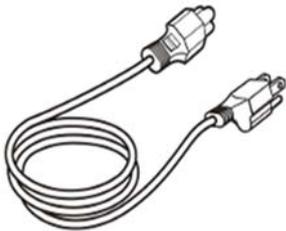
Instruction for installation



Remote Control

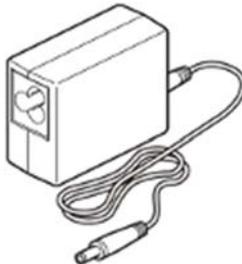


Power Cord

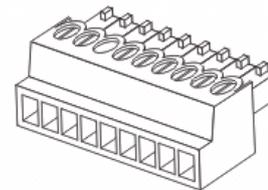


Appearance may vary depending on country/region

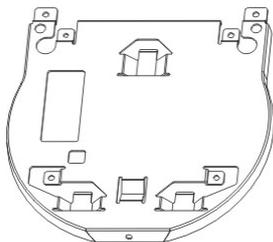
Power Adapter



RS-422 Connector



Metal Plate A



Metal Plate B



M3 Screws

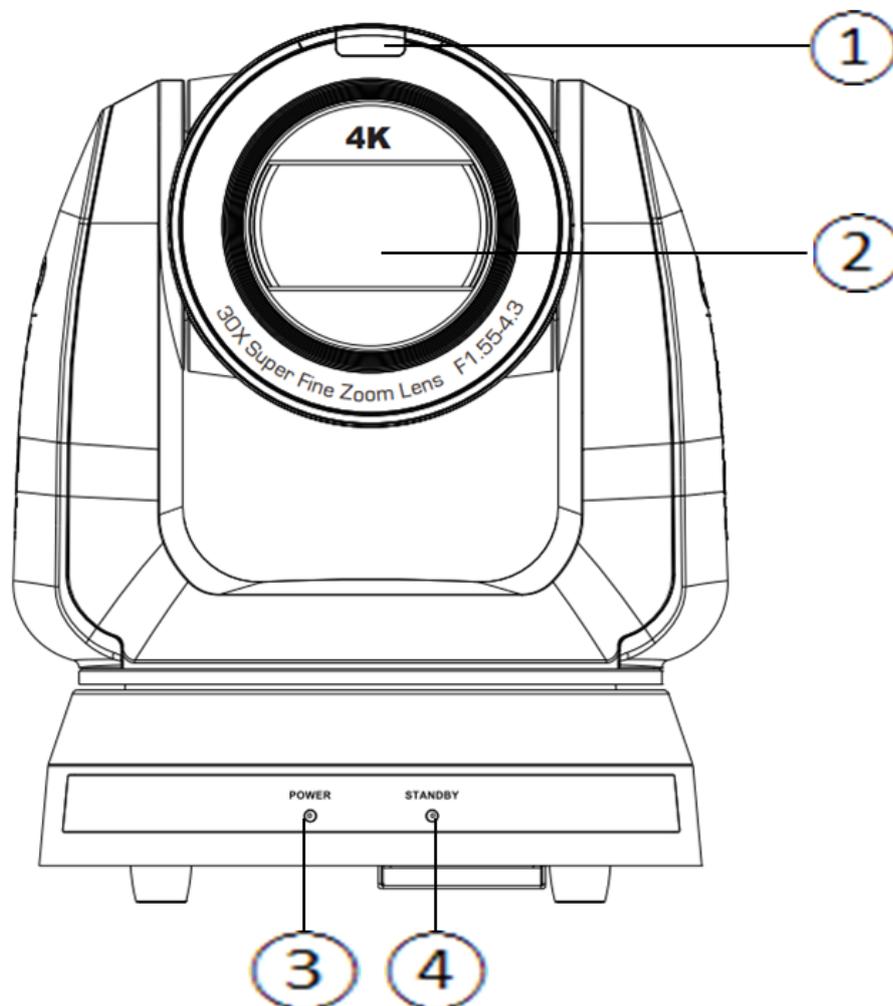


Silver x8 / Black x2

Chapter 3 Function Introduction

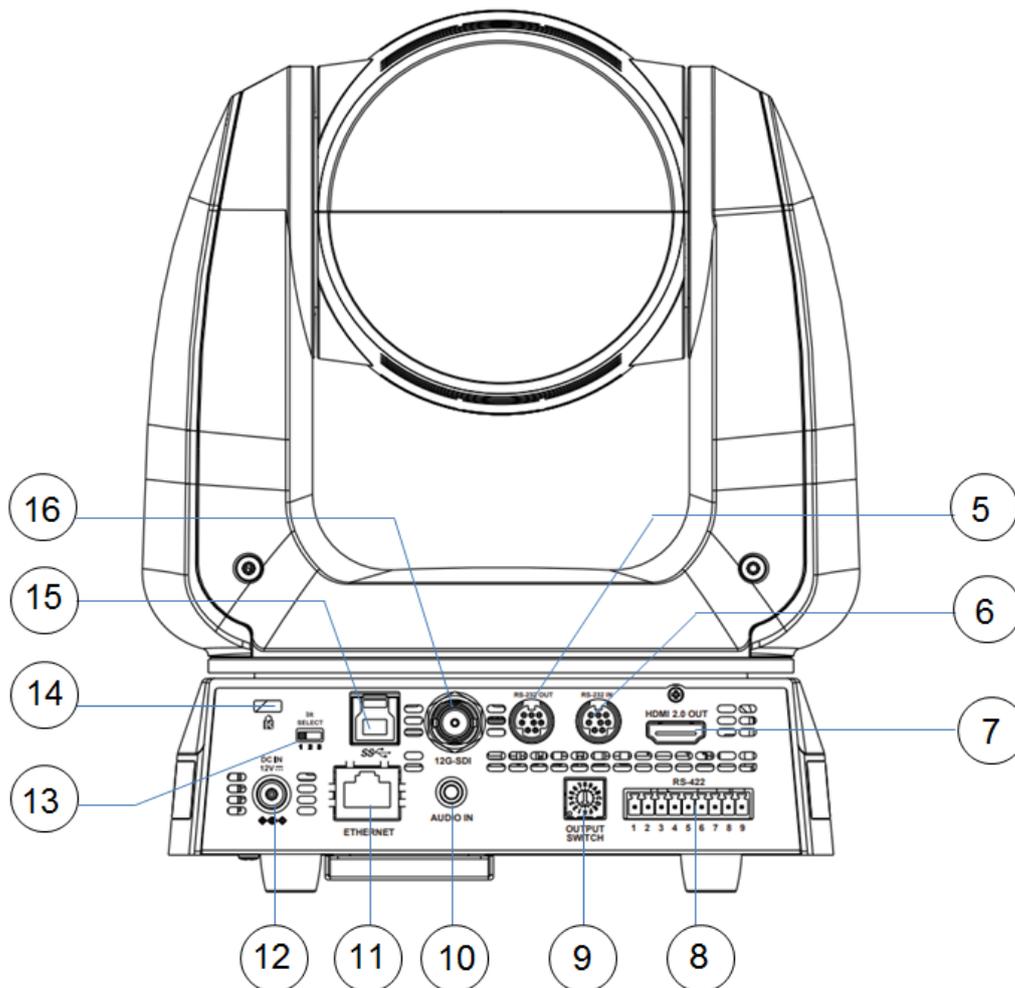
3.1 I/O functions Introduction

3.1.1 Front View



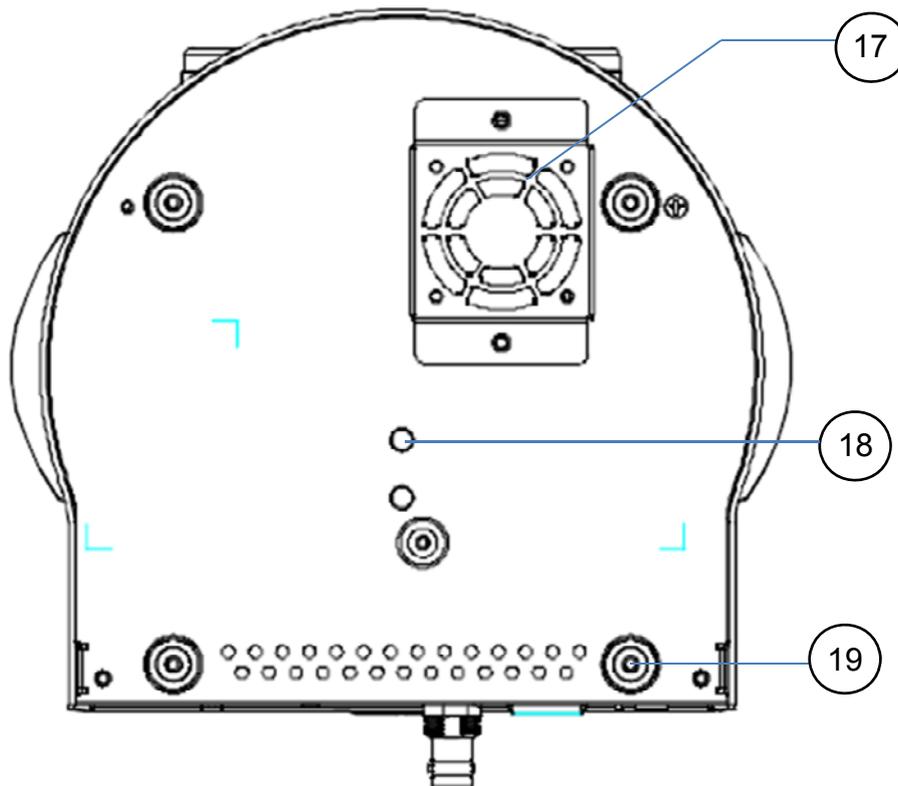
NO.	Item	Function Descriptions
1.	Tally Lamp	Display the Tally Lamp status of the camera
2.	Camera lens	30x HD camera lens
3.	Power LED indicator	Display the status of the camera, please refer to 3.2 Description of LED indicator
4.	Standby LED indicator	Display the status of the camera, please refer to 3.2 Description of LED indicator

3.1.2 Back View



NO.	Item	Function Descriptions
5.	RS-232 output	RS-232 output port, at most 7 cameras can be connected in a serial connection
6.	RS-232 input	RS-232 input port, at most 7 cameras can be connected in a serial connection
7.	HDMI 2.0 output	HDMI 2.0 output (Audio output supported)
8.	RS-422 port	RS-422 connecting port, at most 7 cameras can be connected in a serial connection
9.	OUTPUT SWITCH	Adjust the resolution setting. The default is 3840 x 2160/59.94p
10.	Audio input	Support Line In/Mic In
11.	Network port	Network port supports routers or hubs of PoE++ (IEEE802.3BT) with power supply
12.	DC 12 V power connector	AC power supply connecting port
13.	IR SELECT	The remote control ID setting is only controlled after corresponding to the Camera Select on the remote control
14.	Kensington lock hole	Safety lock slot
15.	USB 3.0 port	The USB port is for connecting to the USB port of the computer and providing USB signal images
16.	12G-SDI output	12G-SDI output (Audio output supported)

3.1.3 Bottom



NO.	Item	Function Descriptions
17.	Mute cooling fan	The cooling fan automatically controls its rotation speed and performs cooling in cope with the operation temperature of the machine
18.	Tripod deck lock hole	The camera is mounted on a (specification) 1/4" - 20 UNC tripod deck
19.	Rotatable foot pad	When using the metal plates of accessories, remove 4 pieces of rotatable food pads on the bottom by rotating counterclockwise, and then install the mental plates

3.2 Description of LED indicator

Status	Power	Standby
Startup in progress (initialization)	Green light	Orange light
In use	Green light	No indicator
In standby mode	No indicator	Orange light

3.3 Tally Lamp Function Description

3.3.1 Tally Lamp function may be enabled through the control of RS-232 command. The setting method is as follows:

Tally Mode: 8x 01 7E 01 0A 01 0p FF

p = 0: OFF

p = 4: Red light (half-brightness)

p = 5: Red light (full-brightness)

p = 6: Green light (full-brightness)

p = 7: Orange light (full-brightness)

Chapter 4 Instruction for installation

4.1 Preparation before installation

Installation and connection of VC-A71P HD camera requires special skills. To install by yourself, please follow necessary steps, ensure steady and tight installation of the device, and pay attention to your safety to avoid any accident.

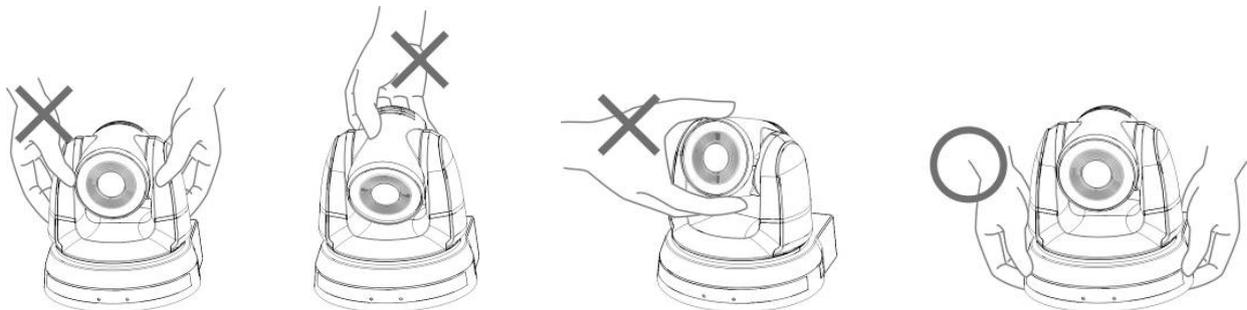
- 4.1.1 Ensure the safety of the installation environment. Please do not install the device on unstable ceiling or in a place where the device is in danger of falling to avoid any accident.
- 4.1.2 Please check whether accessories in the box are complete or not. Please contact the supplier for any shortage, and make sure to keep the accessories in the box intact.
- 4.1.3 Please choose a proper place for installation of camera in advance. Please determine an installation place according to the following requirements
 - 4.1.1.1 Confirm the position for the object to be captured.
 - 4.1.1.2 Confirm whether the camera is set at a proper distance from other light sources.

4.2 Instruction for installation

4.2.1 I would like to install camera on the desk

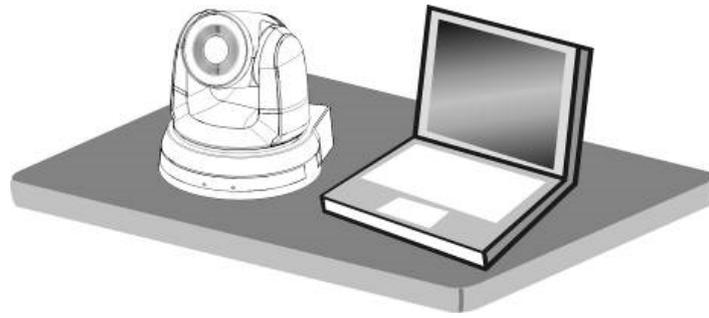
4.2.1.1 Precautions for installation

- ◆ Please install the machine on a flat desk
- ◆ Do not grab the camera head by hand when handling the device
- ◆ Do not rotate the camera head by hand. Improper rotation may result in breakdown of the camera



4.2.1.2 Installation steps

1. Please adjust DIP switch at first prior to installation
<Remark> Please refer to [Chapter 7 DIP Switch Setting](#) for the relevant descriptions on DIP switch.
2. Place the camera on a flat desk directly to ensure the normal vertical and horizontal operation of the machine



4.2.2 I would like to install the camera on the ceiling

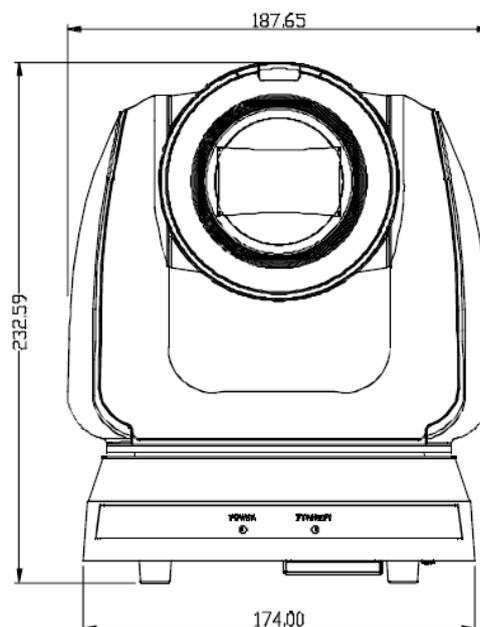
4.2.2.1 Prepare for the parts and equipment required during the installation

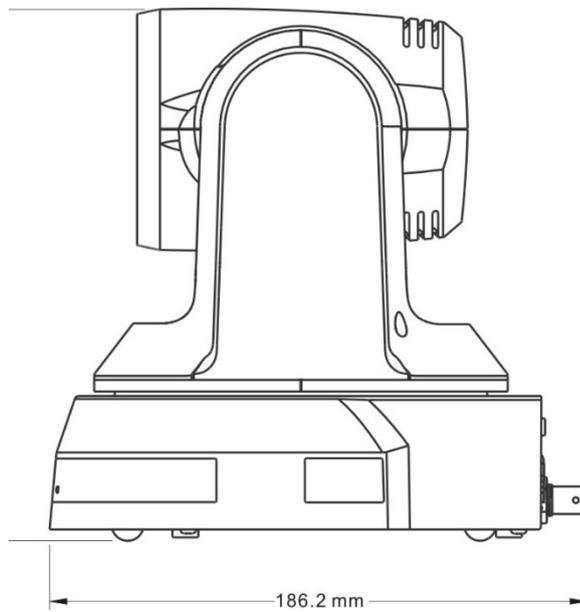
1. Accessories in the box (metal plates A, B, M3 screw silver x 8, black x 2)
2. Screw for locking on ceiling mounted hanger x 4
3. Drilling machine, screw driver, ladder

4.2.2.2 Camera Size

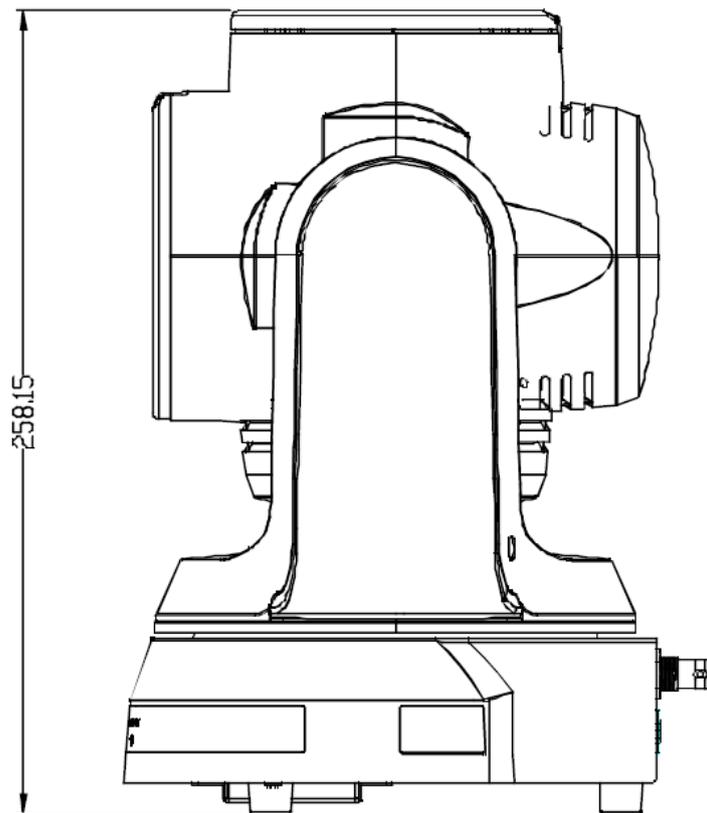
Length x Width x Height : 186 x 232.6 x 187.7 mm

Weight : 3.0 Kg





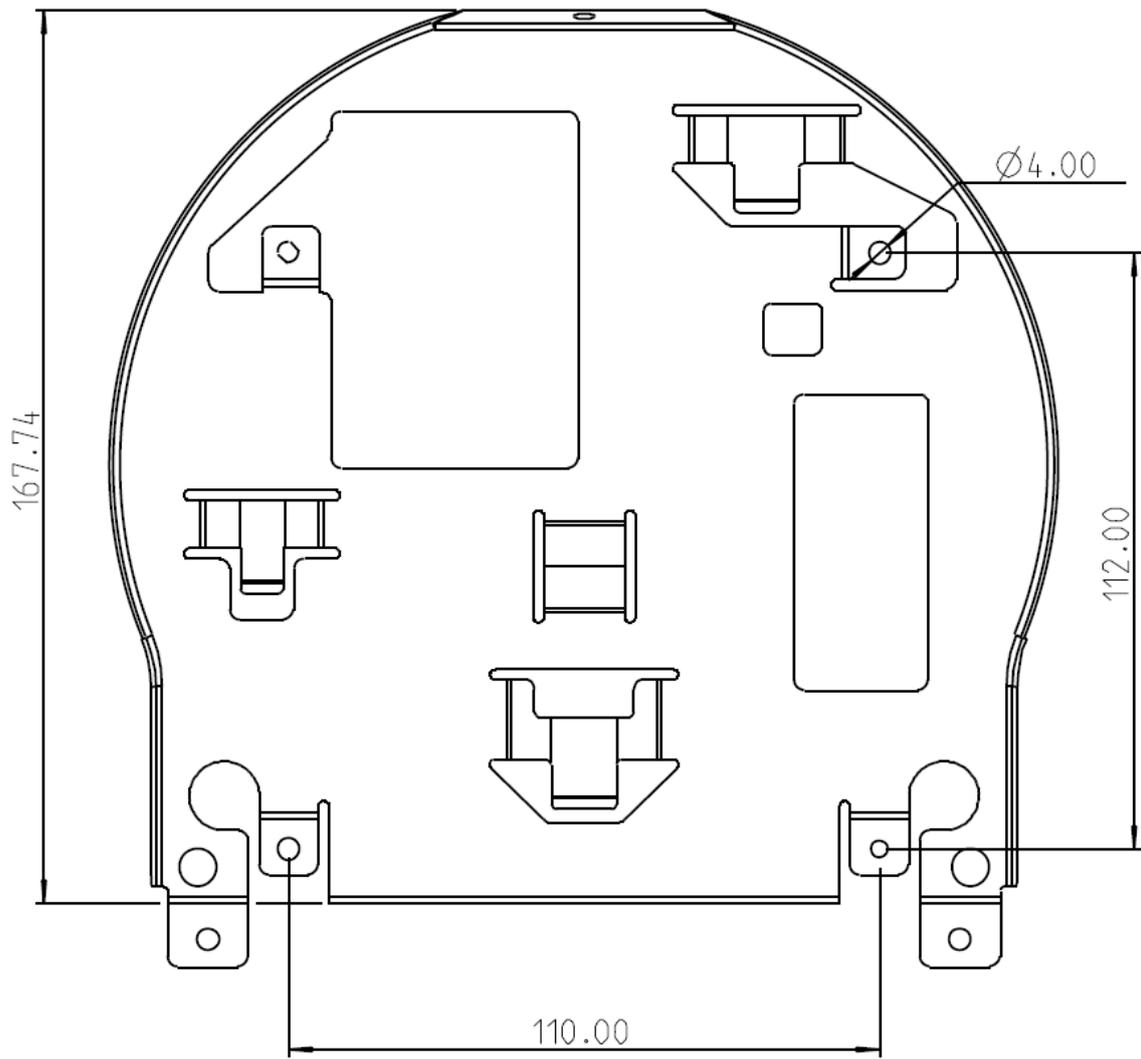
4.2.2.3 Max. rotation dimension of camera



4.2.2.4 Size Diagram

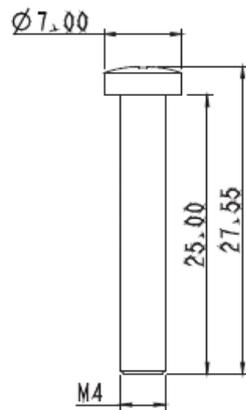
1. Bottom of machine

The camera can be mounted on a 1/4", -20 UNC PTZ tripod deck by using the lock holes on the bottom for the tripod

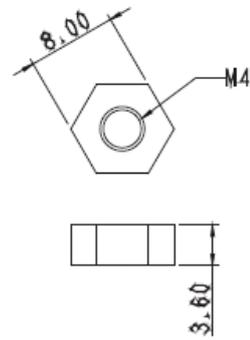


2. Metal Plate size diagram

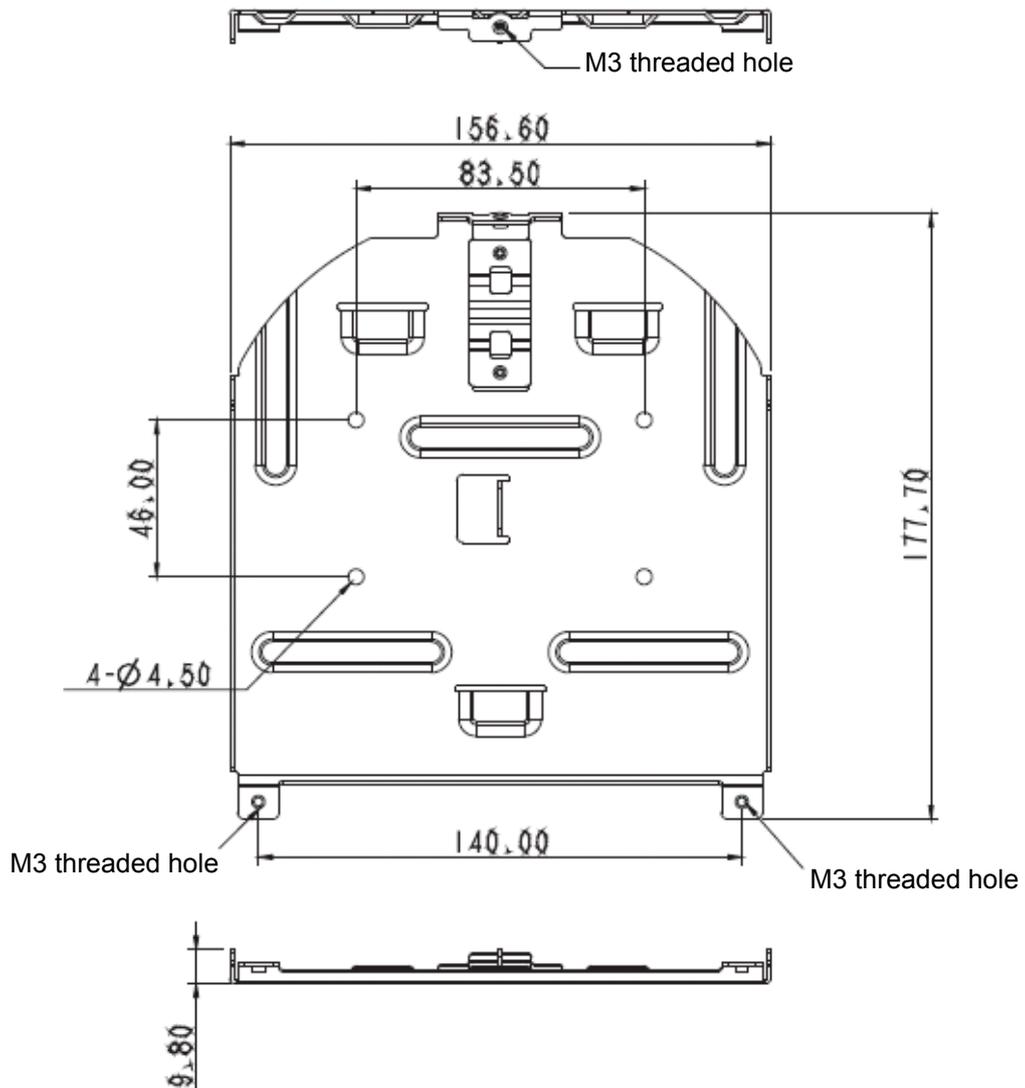
■ Metal plate B - ceiling side



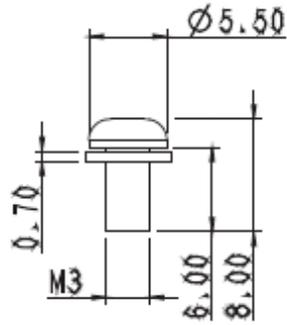
Metal plate B locking screw



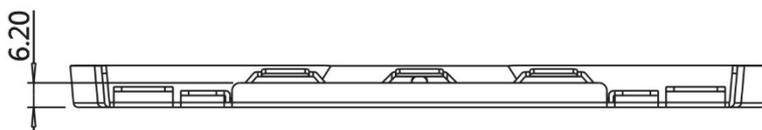
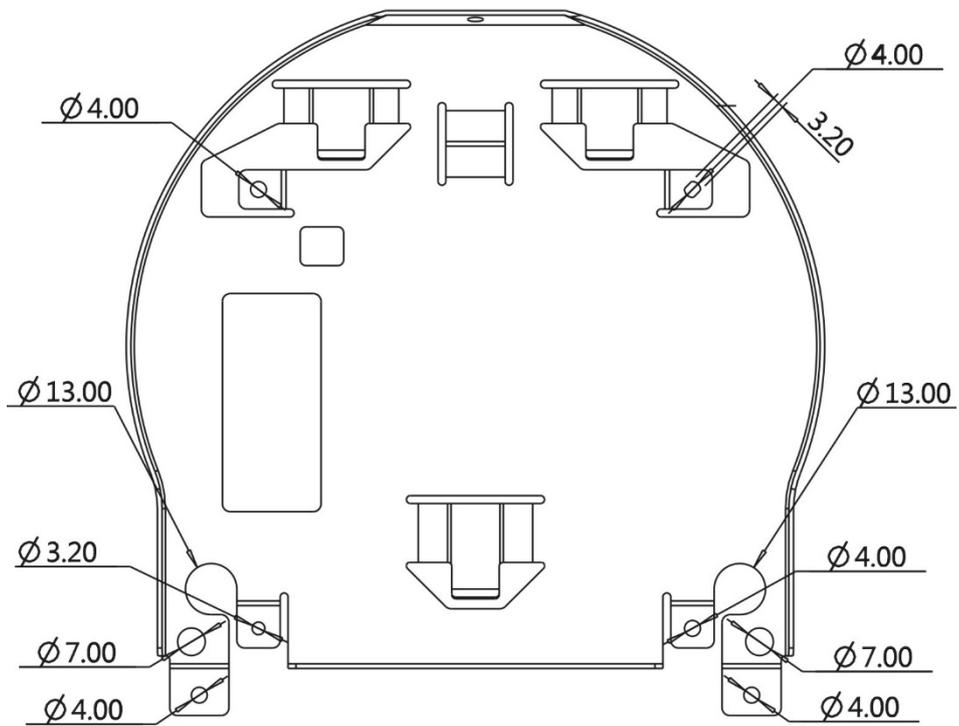
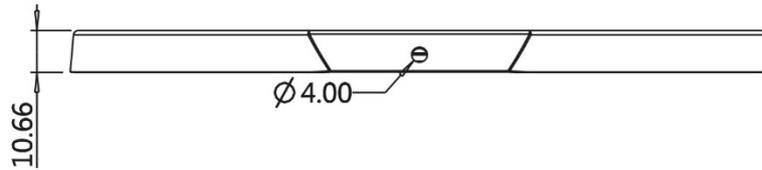
Metal plate B locking bolt



- Metal plate A - machine side

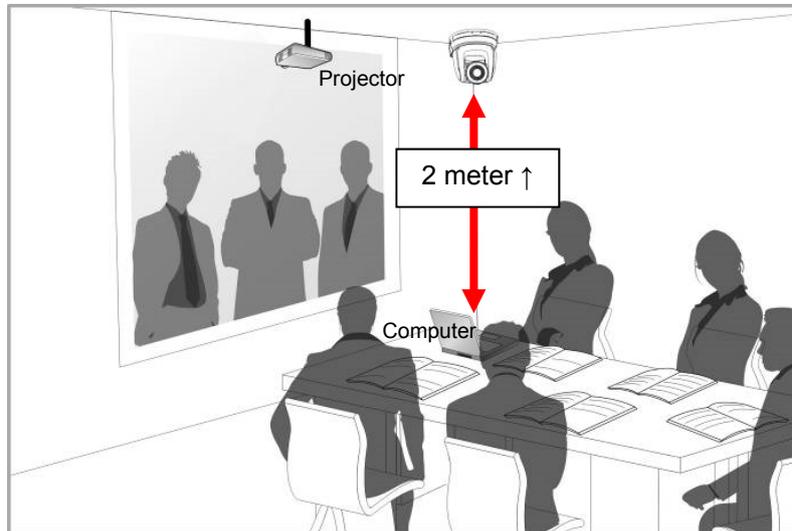


Metal plate A locking screw



4.2.2.5 Precautions for installation

1. Before installation, please confirm the orientation of the machine relative to the object to be captured
2. It is recommended that the machine should be set at a distance of more than 2 meter away from the object to be captured. Please adjust for a best distance according to the magnification of the lens



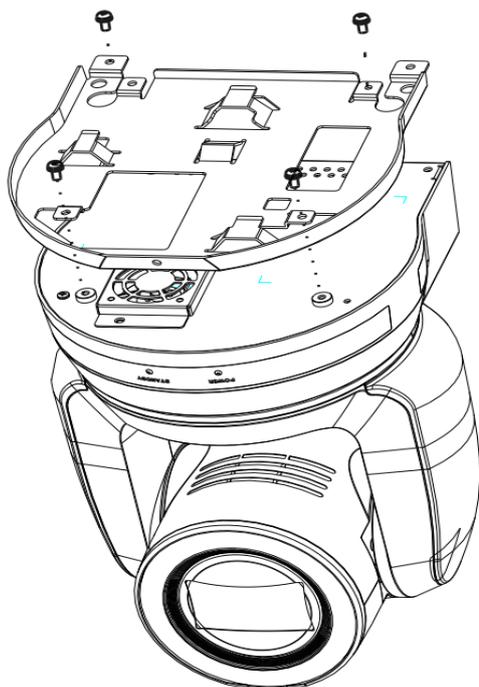
3. The machine (including metal plates) is weighed at about **3 kg**. If it is to be installed on the ceiling, please use the hanger that has obtained UL security approval to prevent the machine from falling down.
4. Please check whether the camera is installed securely on a regular basis.
5. Please clean the cooling fan located at the bottom to ensure the good heat dissipation effect of the machine on a regular basis.

4.2.2.6 Installation steps

1. Remove 4 pieces of foot pads on the bottom of the camera by rotating the foot pads counterclockwise.
- ※Please keep the foot pads properly after removal and store them for future use.



2. Fix the metal plate A on the machine base with 4 M3 silver screws



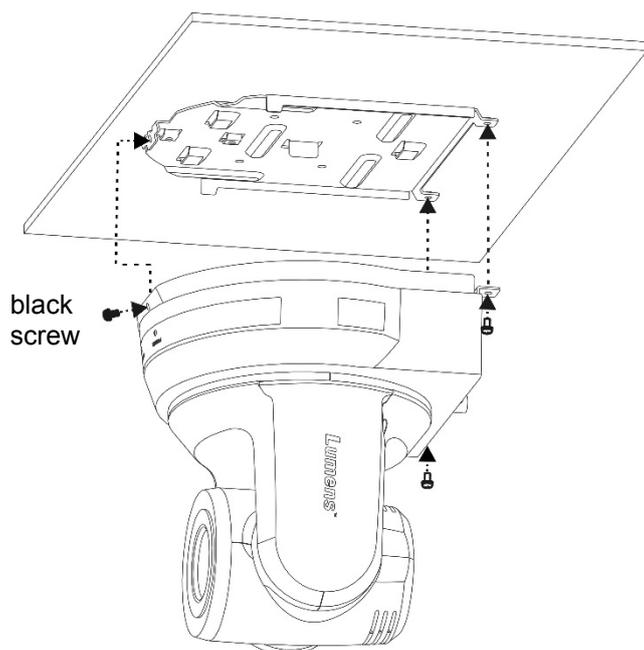
3. Lock the metal plate B on ceiling mounted hanger

※ Caution:

- (1) Please use the hanger that has obtained UL security approval
- (2) Please reserve the hole for the connecting wires of the camera

4. Combine the metal plate A and the metal plate B

- (1) Push the metal plate A up to the ceiling and then to the right to latch the metal plate B
- (2) And then secure with 2 M3 silver screws and 1 M3 black screw



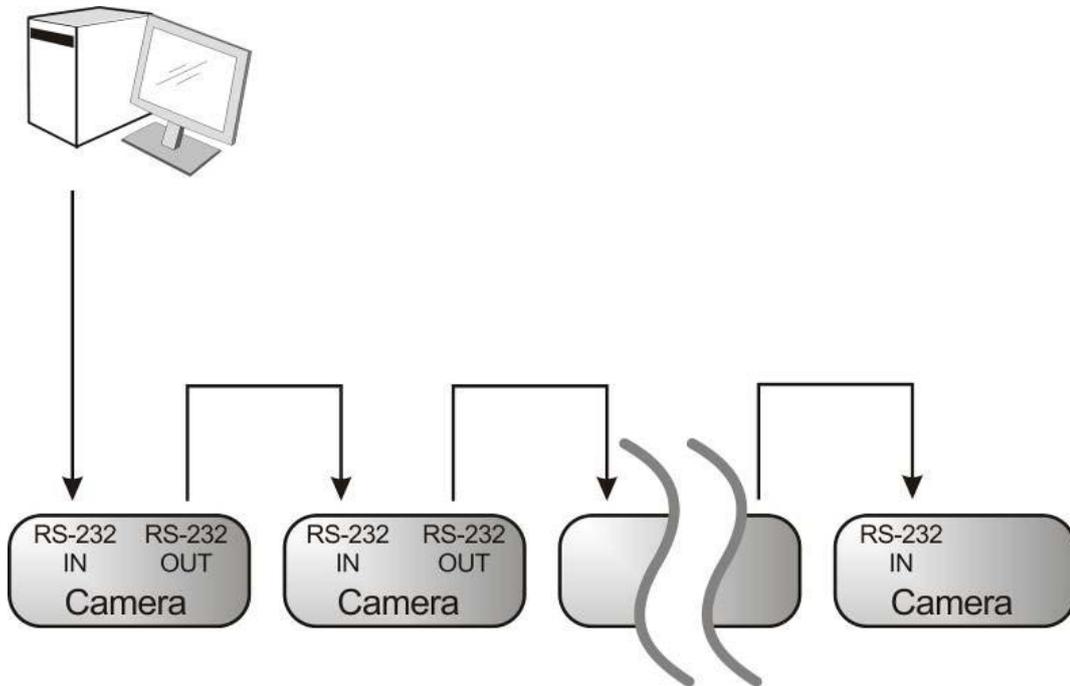
4.2.2.7 How to remove

1. Remove the connecting wires from the camera
2. Uninstall the camera together with the ceiling, loosen the three screws that fix the metal plates A and B and push to the left to remove the machine
3. Then remove the screws on the hanger and the machine

4.3 Connecting devices

4.3.1 Connecting RS-232

With RS-232 in/out, at most 7 Lumens cameras can be connected.



■ RS-232 pins definition instructions

▼ RS-232 IN Pins Instructions

NO	Pins	Signals
1	DTR	Data Transmission Reade
2	DSR	Data Set Reade
3	TXD	Transmit Data
4	GND	Ground
5	RXD	Receive Data
6	GND	Ground
7	IR OUT	IR Commander Signal
8	N.C.	No Connection

▼ RS-232 OUT Pins Instructions

NO	Pins	Signals
1	DTR	Data Transmission Reade
2	DSR	Data Set Reade
3	TXD	Transmit Data
4	GND	Ground
5	RXD	Receive Data
6	GND	Ground
7	OPEN	Reserved
8	OPEN	Reserved

▼ RS-232 Connection Instructions

RS-232 IN of VC	RS-232 of PC
1. DTR	1. CD
2. DSR	2. RXD
3. TXD	3. TXD
4. GND	4. DTR
5. RXD	5. GND
6. GND	6. DSR
7. IR OUT	7. RTS
8. N.C.	8. CTS
	9. RI

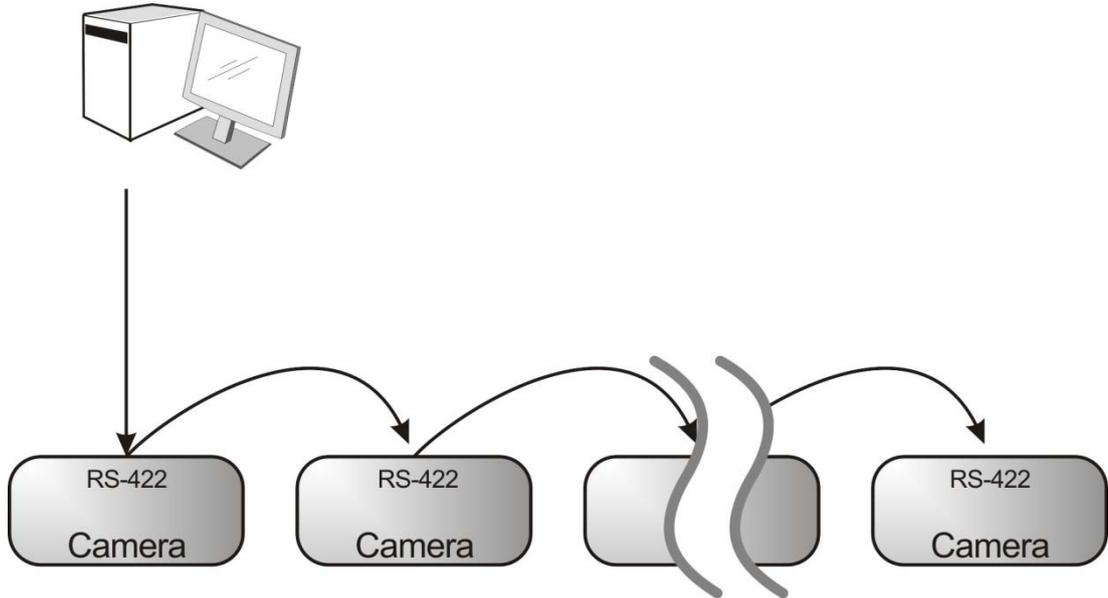
▼ RS-232 Connection Instructions

RS-232 IN of Next Camera	RS-232 OUT of Last Camera
1. DTR	1. DTR
2. DSR	2. DSR
3. TXD	3. TXD
4. GND	4. GND
5. RXD	5. RXD
6. GND	6. GND
7. IR OUT	7. OPEN
8. N.C.	8. OPEN

4.3.2 Connecting RS-422

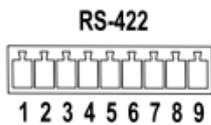
With RS-422, at most 7 Lumens cameras can be connected.

<Note> When RS-422 connection is being used, do not use RS-232 connection.



■ RS-422 pins definition instructions

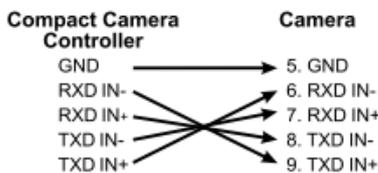
▼ RS-422 Pins Instructions



Pin NO.	Function
1	RXD OUT-
2	RXD OUT+
3	TXD OUT-
4	TXD OUT+
5	GND
6	RXD IN-
7	RXD IN+
8	TXD IN-
9	TXD IN+

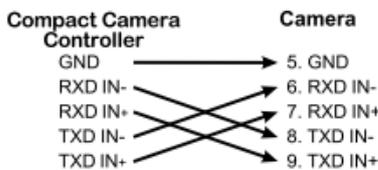
▼ RS-422 Connection Instructions

— Applicable to Lumens Compact Camera Controller



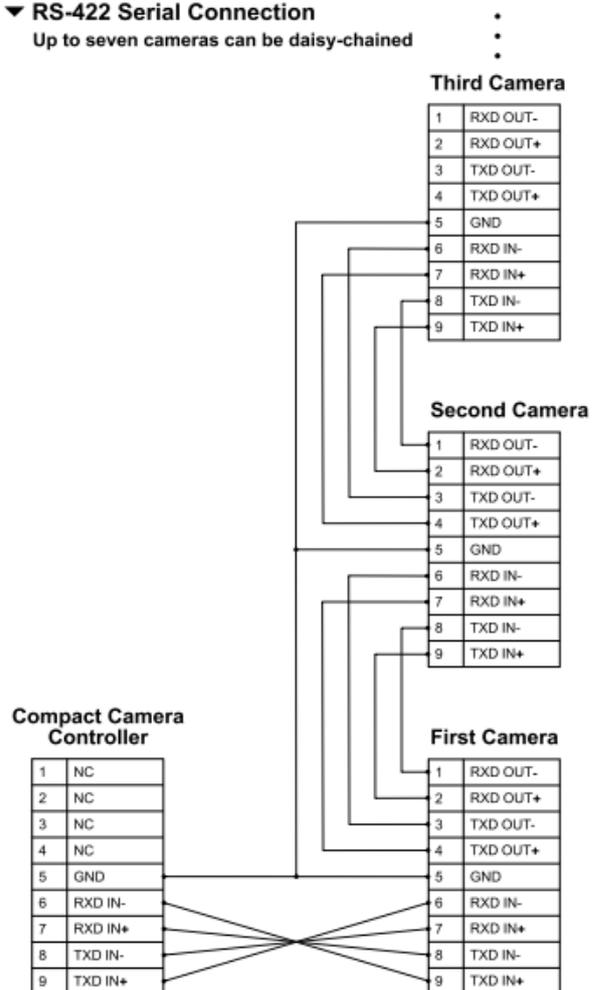
▼ RS-422 Connection Instructions

— Applicable to SONY Compact Camera Controller



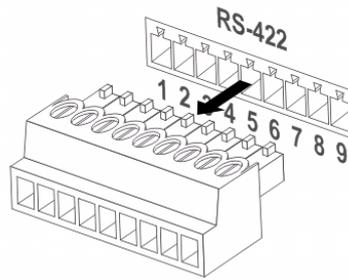
▼ RS-422 Serial Connection

Up to seven cameras can be daisy-chained

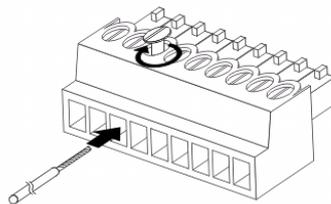


■ RS-422 connection instructions

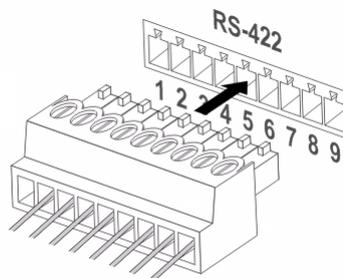
1. Hold the two sides of RS-422 connector and pull out in the direction shown by the arrow in the figure below



2. Peel off a section of copper wire (AWG Nos. 28 to 18) and insert it into the connector hole; then use flat screw driver to fix it



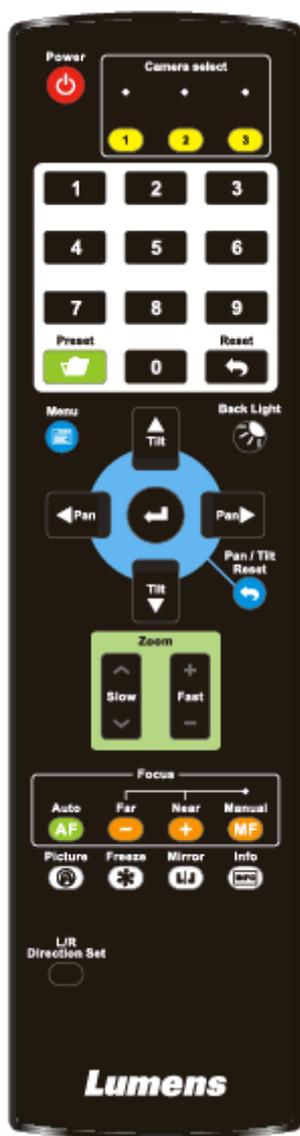
3. Insert the wired RS-422 connector back to the Camera. Now the connection is completed



Chapter 5 Remote Control and Setting Menu

5.1 Functions of remote control

<Remark> The below functions are listed alphabetically.



Item	Description
◀, ▶, ▲, ▼	Move the lens
Back Light	Turn on/off back light compensation
Camera select	Choose Camera ID 1 ~ 3
Focus-Manual / Far/Near	Turn on manual focus to adjust the focal length
Focus-Auto	Auto Focus
Freeze	Freeze the screen
Home-Enter	Go back to the main page / Execute
Info	Status information
L/R Direction Set	L/R Direction / Normal
Menu	Display OSD menu
Mirror	Rotate the image (OFF / Mirror / Flip / Rotate)
Pan/Tilt Reset	Clear the Pan / Tilt setting
Picture	Switch image effect (OFF / Neg / B&W)
Power	Power Switch
Preset	Appoint an ID (0 ~ 9) to save the current position data
Reset	Appoint an ID (0 ~ 9) to delete the current position data
Zoom-Fast	Adjust image size
Zoom-Slow	Fine-tune image size

5.1 Setting Menu

<Remark> Press [Menu] on the remote control to enter the setting menu; the bold underlined values in the following table are defaults.

1st Level Major Items	2nd Level Minor Items	3rd Level Adjustment Values		Function Descriptions	
Exposure	Mode	1. <u>Full Auto</u> 2. Shutter Pri 3. Iris Pri 4. Manual		Exposure mode setting	
	Exposure Comp.	On / <u>Off</u>		AE Level	
	Exposure Comp. Level	-5 ~ <u>C</u> ~ 5		The value can be adjusted after Exposure Comp. is activated	
	Spot Light	On / <u>Off</u>			
	Spot Light Position	X (0 ~ 6) Y (0 ~ 4)		The value can be adjusted after Spot Light is activated	
	Shutter Pri		60/30 mode	50/25 mode	Adjustable when the Exposure mode is set to Shutter Pri
			1/10000	1/10000	
			1/5000	1/5000	
			1/3000	1/3000	
			1/2500	1/2500	
			1/2000	1/1750	
			1/1500	1/1250	
			1/1000	1/1000	
			1/725	1/600	
			1/500	1/425	
1/350			1/300		
1/250			1/215		
1/180			1/150		
1/120			1/120		
1/100	1/100				
1/90	1/75				
<u>1/60</u>	<u>1/50</u>				
1/30	1/25				
1/15	1/12				

		1/8	1/6	
		1/4	1/3	
		1/2	1/2	
		1/1	1/1	
	Iris Pri	<ol style="list-style-type: none"> 1. F1.6 2. F2 3. F2.2 4. F2.7 5. <u>F3.2</u> 6. F3.8 7. F4.5 8. F5.4 9. F6.3 10. F7.8 11. F9 12. F11 13. F13 14. F16 15. F18 16. Off 	Adjustable when the Exposure mode is set to Iris Pri	
	Manual Gain	<ol style="list-style-type: none"> 1. <u>0 dB</u> 2. 3 dB 3. 6 dB 4. 9 dB 5. 12 dB 6. 15 dB 7. 18 dB 8. 21 dB 9. 24 dB 10. 27 dB 11. 30 dB 12. 33 dB 13. 36 dB 14. 39 dB 15. 42 dB 16. 45 dB 	Adjustable when the Exposure mode is set to Manual	
	Manual Speed	60/30 mode	50/25 mode	Manually set the shutter
		1/10000	1/10000	

		1/5000	1/5000	
		1/3000	1/3000	
		1/2500	1/2500	
		1/2000	1/1750	
		1/1500	1/1250	
		1/1000	1/1000	
		1/725	1/600	
		1/500	1/425	
		1/350	1/300	
		1/250	1/215	
		1/180	1/150	
		1/120	1/120	
		1/100	1/100	
		1/90	1/75	
		<u>1/60</u>	<u>1/50</u>	
		1/30	1/25	
		1/15	1/12	
		1/8	1/6	
		1/4	1/3	
		1/2	1/2	
		1/1	1/1	
	Manual Iris	<ol style="list-style-type: none"> 1. F1.6 2. F2 3. F2.2 4. F2.7 5. <u>F3.2</u> 6. F3.8 7. F4.5 8. F5.4 9. F6.3 10. F7.8 11. F9 12. F11 13. F13 14. F16 15. F18 16. Off 		Manually set the iris

	Gain Limit	<ol style="list-style-type: none"> 1. 9 dB 2. 12 dB 3. 15 dB 4. 18 dB 5. 21 dB 6. 24 dB 7. <u>27 dB</u> 8. 30 dB 9. 33 dB 10. 36 dB 11. 39 dB 12. 42 dB 13. 45 dB 	Max. limit value of electron gain
	Iris Limit	<ol style="list-style-type: none"> 1. <u>F3.2</u> 2. F3.8 3. F4.5 4. F5.4 5. F6.3 6. F7.8 7. F9 8. F11 	Max. limit value of iris
	WDR	<ol style="list-style-type: none"> 1. <u>Off</u> 2. 1 3. 2 4. 3 	
White Balance	Mode	<ol style="list-style-type: none"> 1. <u>Auto</u> 2. Indoor 3. Outdoor 4. One Push WB 5. ATW 6. Manual 7. Sodium Lamp 	Select the color temperature mode <ol style="list-style-type: none"> 1. 4000k ~ 7000k 2. 3200k 3. 5800k 4. 1700k ~ 10000k 5. 1700k ~ 10000k 6. Custom 7. 2800k
	One Push Trigger	<u>ENTER</u>	One push trigger
	Manual Red	0 ~ <u>C</u> ~ 128	Adjustable when the white balance mode is set to Manual

	Manual Blue	0 ~ <u>C</u> ~ 128	Adjustable when the white balance mode is set to Manual
Picture	Picture effect	1. <u>Off</u> 2. Neg 3. B & W	
	Sharpness	0 ~ <u>A</u> ~ 14	
	2D NR	1. Off 2. <u>1</u> 3. 2 4. 3	
	3D NR	1. Off 2. LOW 3. <u>Typ</u> 4. Max	
	Image Mode	1. <u>Default</u> 2. Custom	The user may customize his/her desired image mode.
	Image Mode Load	<u>ENTER</u>	Adjustable when the Image mode is set to Custom . After selected, the corresponding Image mode parameters will be read and applied to Custom
	Brightness	0 ~ <u>A</u> ~ 15	Adjustable when the Image mode is set to Custom
	Hue	0 ~ <u>A</u> ~ 15	Adjustable when the Image mode is set to Custom
	Saturation	0 ~ <u>A</u> ~ 15	Adjustable when the Image mode is set to Custom
	Gamma	0 ~ <u>A</u> ~ 3	Adjustable when the Image mode is set to Custom
Pan Tilt Zoom	Pan/Tilt Limit	On / <u>Off</u>	Turn on/off the angle limit setting

	Pan Right Limit	0 ~ <u>170</u>	Limit the right angle
	Pan Left Limit	<u>-170</u> ~ 0	Limit the left angle
	Tilt UP Limit	0 ~ <u>90</u>	Limit the upward angle
	Tilt Down Limit	<u>-30</u> ~ 0	Limit the downward angle
	Pan Flip	On / <u>Off</u>	Activate the reverse Pan direction
	Tilt Flip	On / <u>Off</u>	Activate the reverse Tilt direction
	Preset Speed	<ol style="list-style-type: none"> 1. 5 deg/sec 2. 25 deg/sec 3. 50 deg/sec 4. 80 deg/sec 5. 120 deg/sec 6. <u>160 deg/sec</u> 7. 200 deg/sec 8. 300 deg/sec 	Set the rotation speed of the cradle head when Preset is executed
	PTZ Speed Comp	On / <u>Off</u>	Set the Pan/Tilt moving speed to vary from the zoom position
D-Effect	Mirror	<ol style="list-style-type: none"> 1. <u>Off</u> 2. MIRROR 3. Flip 4. Mirror + Flip 	Set the mode at which the image is mirror or flipped
Auto Focus	AF Sensitivity	<ol style="list-style-type: none"> 1. LOW 2. <u>Middle</u> 3. High 	For AF triggering speed, the higher the speed is, the faster AF is triggered
	AF Frame	<ol style="list-style-type: none"> 1. Center Area 2. Full Area 3. <u>Auto</u> 	AF frame setting, when central area was set as AF frame, focusing will be on the center of the screen. When Full Frame was set as AF frame, focusing will be calculated based on the full screen

	PTZ Assist	On / <u>Off</u>	This function can only be enabled in the Manual Focus (MF) mode When PTZ Assist is enabled and PTZ control is in operation, the focus performs only once upon immediate execution. The focus will not be triggered afterward when the scene changes
Ethernet	DHCP	<u>On</u> / Off	Enable/Disable DHCP setting using left and right arrow keys and press [ENTER] to apply setting.
	IP Address	<u>192.168.100.100</u>	Press [ENTER] to be in modify mode; select the item to be modified using the up and down keys, and modify the value using the left and right keys or the numeric keys.
	Subnet Mask	<u>255.255.255.0</u>	Press [ENTER] to be in modify mode; select the item to be modified using the up and down keys, and modify the value using the left and right keys or the numeric keys.

	Gateway	<u>192.168.100.254</u>	Press [ENTER] to be in modify mode; select the item to be modified using the up and down keys, and modify the value using the left and right keys or the numeric keys.
Audio	Audio In	<u>Line In</u> /Mic In	Set Audio In
	Audio Enable	On / <u>Off</u>	Turn on/off audio output
	Audio Volume	0 ~ <u>A</u> ~ 10	Volume Setting
	Audio Delay	On / <u>Off</u>	
	Audio Delay Time(ms)	-1~-500ms	
	Encode Type	1. <u>AAC</u> 2. G.711	
	Encode Sample Rate	1. <u>48 KHz (AAC)</u> 2. 44.1 KHz (AAC) 3. <u>16 KHz (AAC)</u> 4. 16 KHz (G.711) 5. 8 KHz (G.711)	Set the encode type and sample rate SDI supports the audio output of 48 KHz only
System	Prompt	On / <u>Off</u>	Turn on/off the prompt information on the display
	IR Receive	<u>On</u> / Off	When it is Off, the remote control will not be able to control the camera. At this moment, turn off and then turn on the power to restore control of the remote control.
	Tally Lamp	<u>On</u> / Off	Select to enable or disable Tally Lamp function.
	Language	<u>English</u> / Chinese	

	Initial Position	<u>Last operation</u> /First default position	Select the camera lens to return to the last operated position or the first preset position after POWER ON.
	Control Device	Encoder / <u>Controller</u>	Control Device setting, Controller: for joystick Encoder: for tracking system
	Motionless Preset	On / <u>Off</u>	When the function is enabled, the screen will Freeze when Preset is executed. Freeze will be released after Preset is completed.
	Control Port	<u>RS-232</u> /RS-422	Choose whether the control interface used is RS-232 or RS-422
	Protocol	<u>VISCA</u> / Pelco D	
	Baud Rate	<u>9600</u> /38400	Choose the transmission speed of the control signal
	VISCA Address	<u>0</u> ~ 7	The Protocol set to VISCA allows the camera ID address to be assigned. Select 0 for automation.
	PELCO D Address	<u>1</u> ~ 255	The Protocol set to Pelco D allows the camera ID address to be assigned.

	Output Mode	<ol style="list-style-type: none"> 1. <u>3840 x 2160/59.94p</u> 2. 3840 x 2160/50p 3. 3840 x 2160/29.97p 4. 3840 x 2160/25p 5. 1080p/59.94 6. 1080p/50 7. 1080p/29.97 8. 1080p/25 9. 720p/59.94 10. 720p/50 11. 720p/29.97 12. 720p/25 	Choose the output resolution
	Factory Reset	On / <u>Off</u>	Resume the factory default setting
Status			Display the current setting status

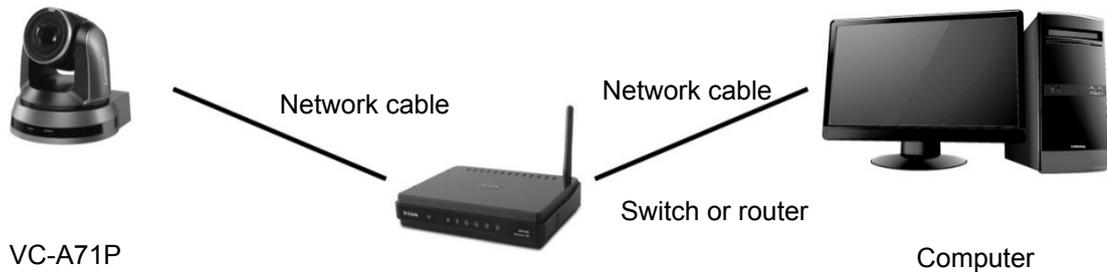
Chapter 6 Network Function Settings Description

6.1 Connecting Camera to Network

6.1.1 Connecting to Internet

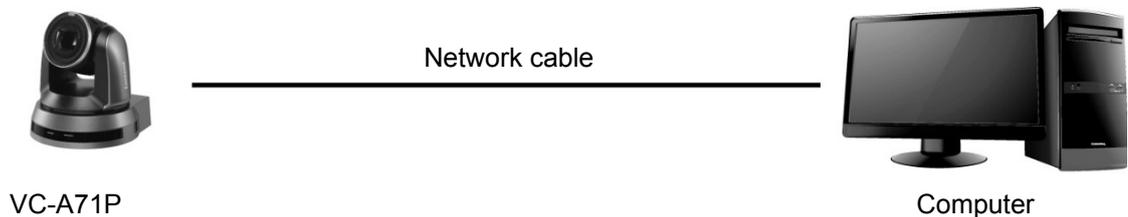
Two common connection methods are shown below

1. Connecting via switch or router

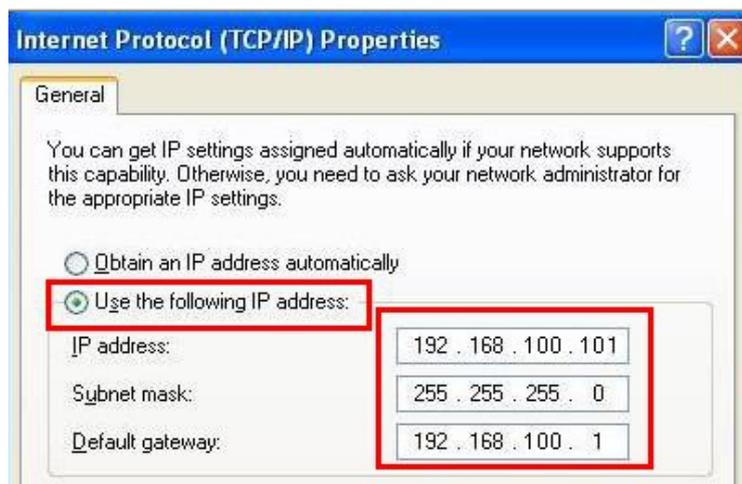


2. To connect directly through network cable, the IP address of the computer should be changed so that it is on the same network segment as the camera

e.g.: The factory-preset default IP address of VC-A71P is 192.168.100.100. The computer IP address must be set with the same network segment, such as 192.168.100.101, so that the computer can be connected correctly with the camera



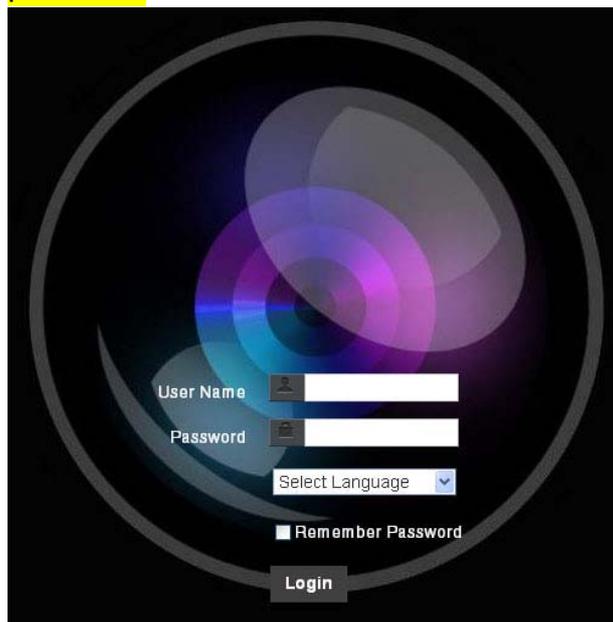
- Change network settings



6.1.2 Using the Browser to View the Images

- Open the browser, and enter the URL of VC-A71P in the IP address bar
e.g.: <http://192.168.100.100> (default IP address)
- Enter administrator's account and password

*For the first login, please refer to [6.2.3 User Management Modify](#) the default password

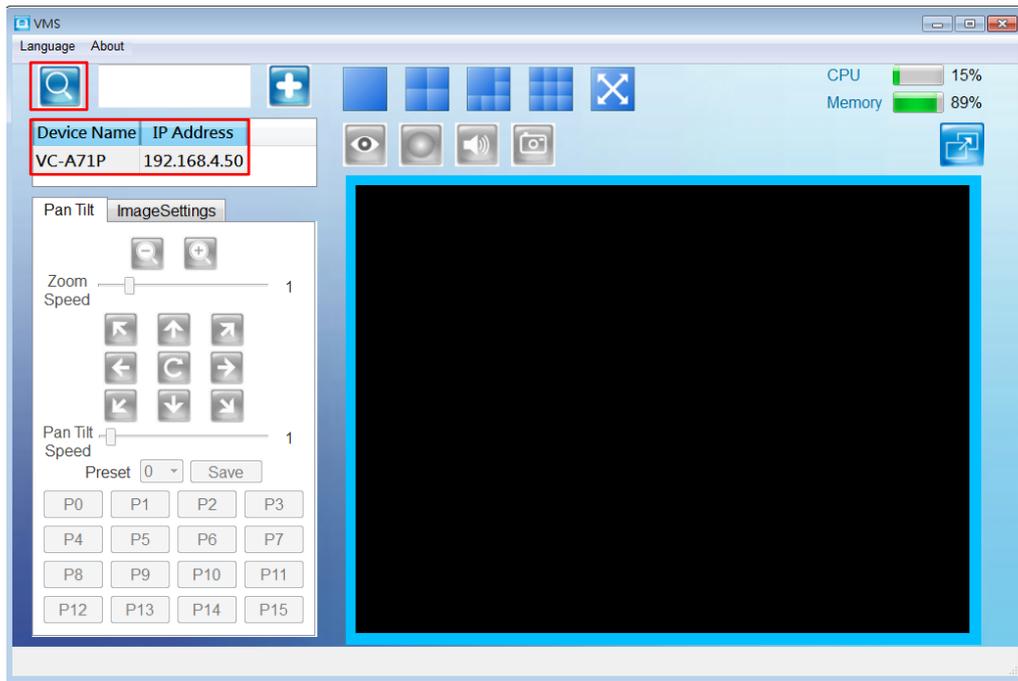


Lumens Network Camera
● Account: admin
● Password: 9999

6.1.3 Using Lumens VMS Software to View the Images

- Open **LUMENS VMS** software (Please download from the Lumens official website)
- Search for the camera: Press  [automatically search for the device] button to locate the VC-A71P camera
- Click VC-A71P in the list and start operation after connecting to network

<Note> When using automatic search, the camera and computer must be in the same network segment, e.g.: 192.168.4.X



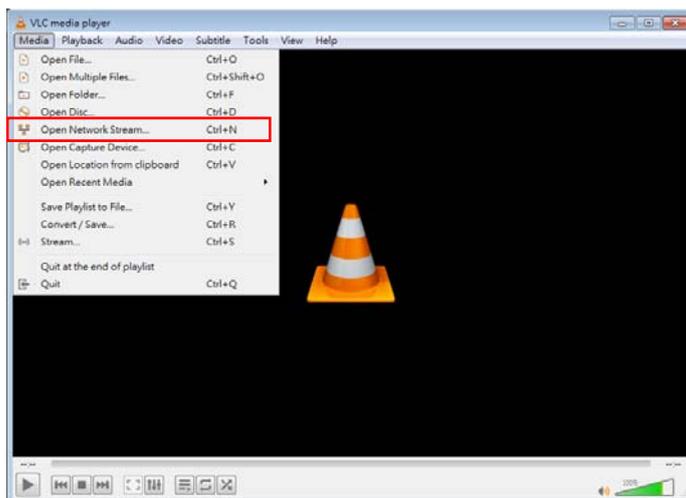
6.1.4 Using RTSP Player to View the Images

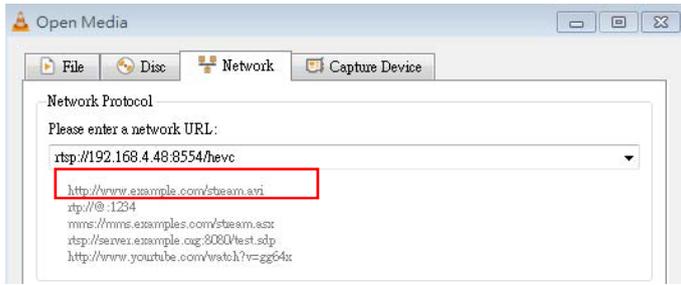
In addition to the browser and VMS, other free softwares also can be used for RTSP connection, such as VLC, Quick Time and PotPlayer

RTSP connection address formats are as follows:

- RTSP Main Streaming (1080P@H.265) => <rtsp://camera IP:8554/hevc>
- RTSP Sub1 Streaming (1080P@H.264) => <rtsp://camera IP:8557/h264>
- RTSP Sub2 Streaming (720P@H.264) => <rtsp://camera IP:8556/h264>

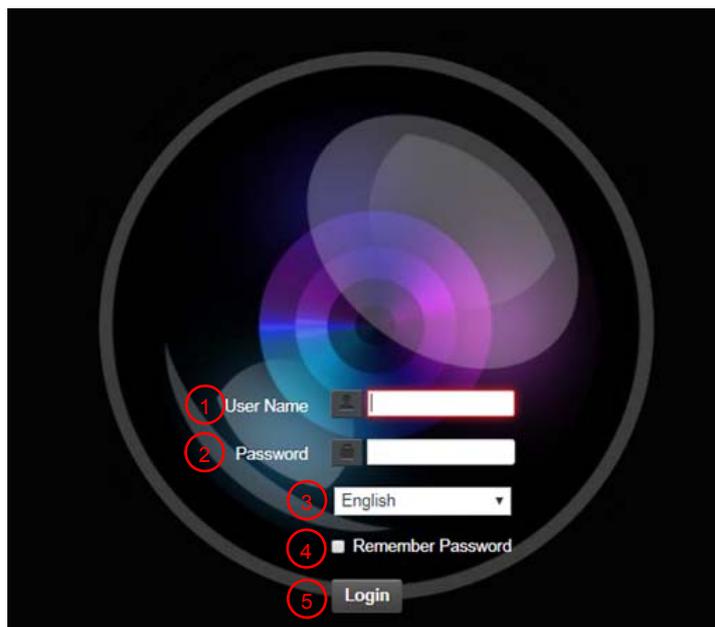
Example: Open VLC software and enter URL: <rtsp://192.168.4.48:8554/hevc>





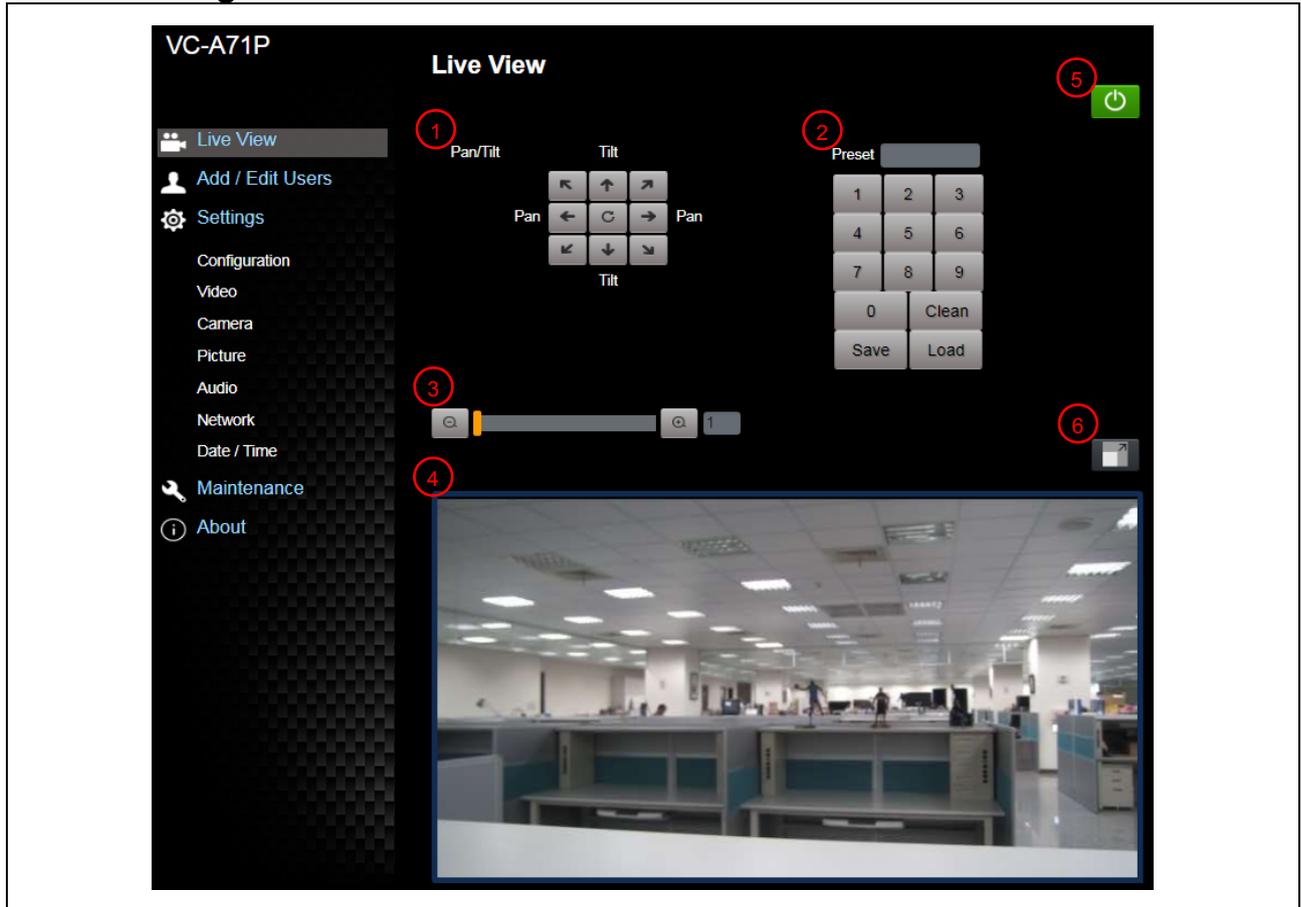
6.2 Web Page Function Description

6.2.1 Login Screen



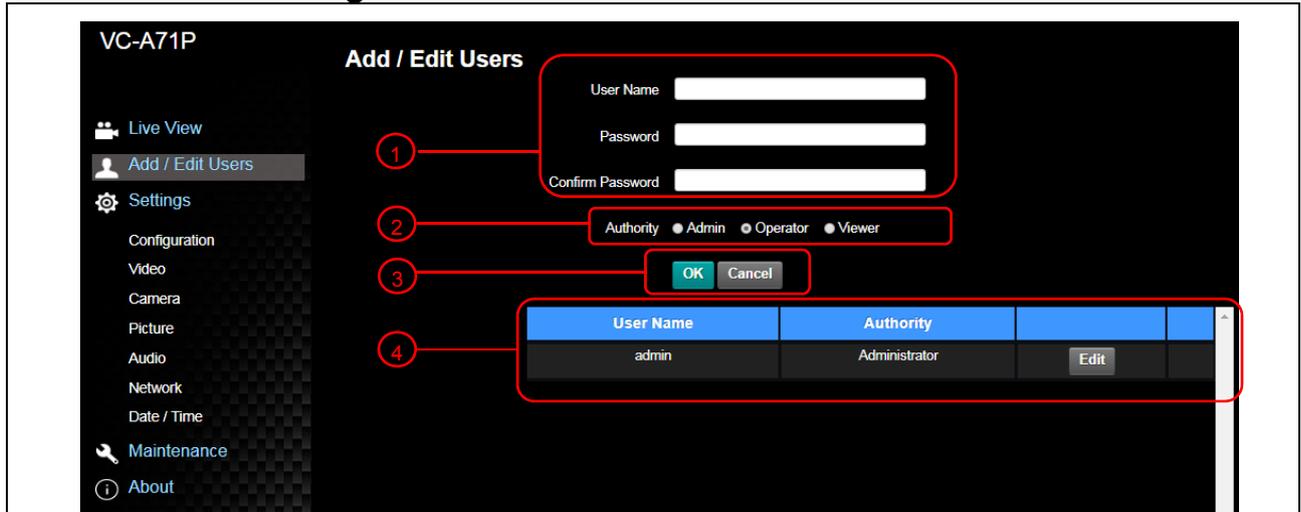
No	Item	Function Descriptions
1	Username	Enter user account (default: admin)
2	Password	Enter user password (default: 9999) *For the first login, please refer to 6.2.3 User Management Modify the default password
3	Language selection	Currently, the system supports English, Traditional Chinese and Simplified Chinese
4	Remember password	Save user account name and password to the browser. When you log in next time, there is no need to re-enter them
5	Login	Log into the administrator screen on the website

6.2.2 Viewing In Real Time



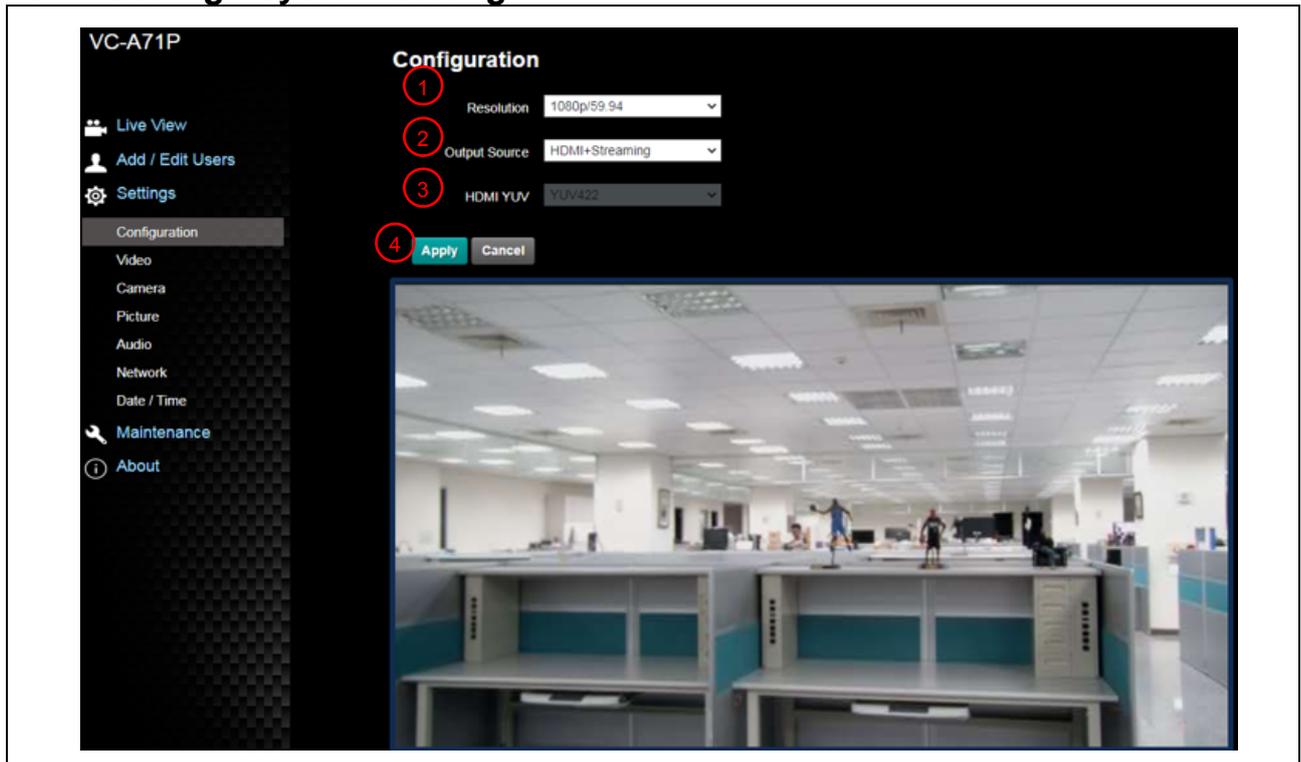
No	Item	Function Descriptions
1	Pan / Tilt setting	Adjust the Pan/Tilt position of the camera screen
2	Preset setting	Select the number first and then select SAVE or LOAD
3	Zoom ratio	Adjust the zoom-in or zoom-out ratio via scroll bar
4	Preview window	Display the screen currently captured by the camera
5	Power button	Turn on or turn off the camera power
6	Switch to Full Screen	Switch the preview window to full screen

6.2.3 Account Management



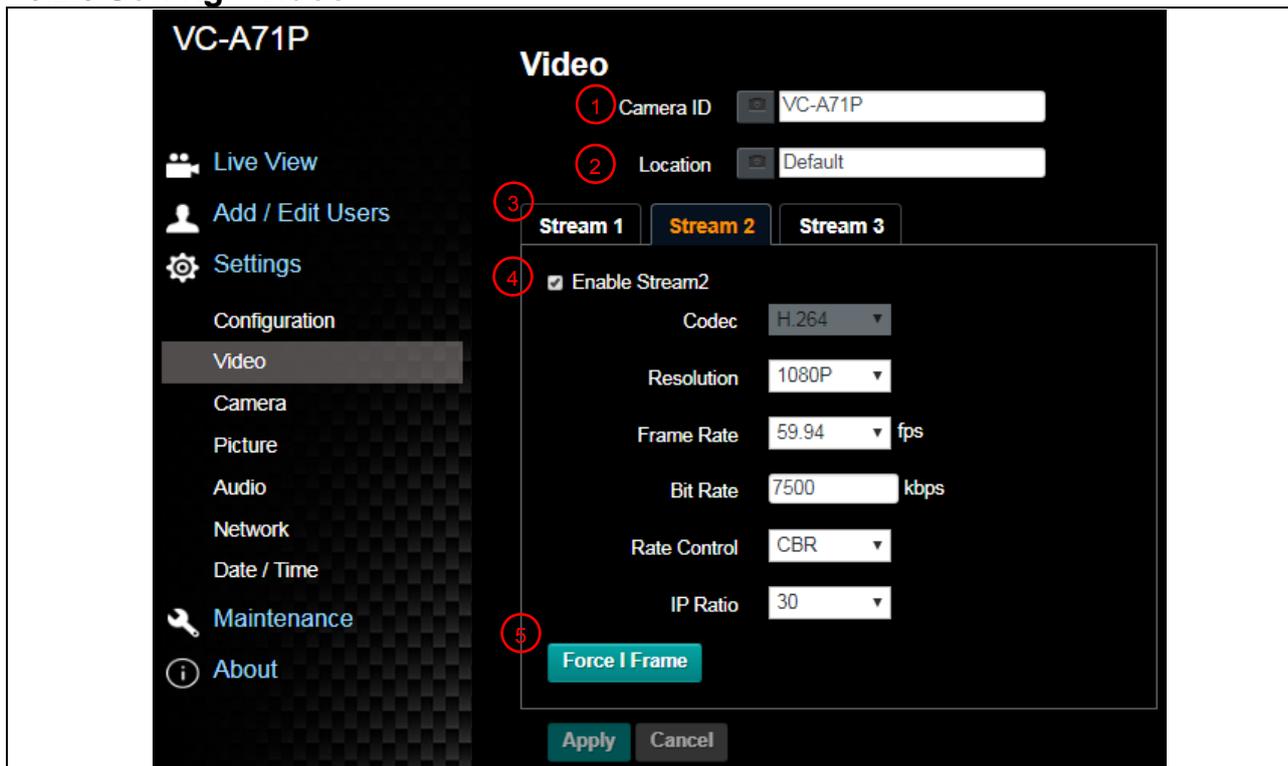
No	Item	Function Descriptions																
1	Add user account	Enter a user name and password to add a new user																
2	Permission setting	Set the new account management permissions <table border="1"> <thead> <tr> <th>User Type</th> <th>Admin</th> <th>Operator</th> <th>Viewer</th> </tr> </thead> <tbody> <tr> <td>View images</td> <td>V</td> <td>V</td> <td>V</td> </tr> <tr> <td>Settings</td> <td>V</td> <td>V</td> <td>X</td> </tr> <tr> <td>Account management</td> <td>V</td> <td>X</td> <td>X</td> </tr> </tbody> </table>	User Type	Admin	Operator	Viewer	View images	V	V	V	Settings	V	V	X	Account management	V	X	X
User Type	Admin	Operator	Viewer															
View images	V	V	V															
Settings	V	V	X															
Account management	V	X	X															
3	Applying setting	Add the newly created user to the list of account																
4	List of accounts	Edit: Modify the user password and permissions Delete: Delete the user account																

6.2.4 Setting - System Setting



No	Item	Function Descriptions
1	Resolution	Set the resolution of the camera, resolutions supported by the camera are as follows: 3840 x 2160 59.94 / 50 / 29.97 / 25 fps 1080P 59.94 / 50 / 29.97 / 25 fps 720P 59.94 / 50 / 29.97 / 25 fps After switching to the resolution, the camera will restart. Please refresh the browser
2	Output Source	Output Source setting
3	HDMI YUV	Select YUV422 or YUV420 (This function is only available for these two resolutions, 3840 x 2160/59.94p and 3840 x 2160/50p and remains in display mode for all other resolutions)
4	Apply	After the setting has been modified, select this button to apply the setting

6.2.5 Setting - Video

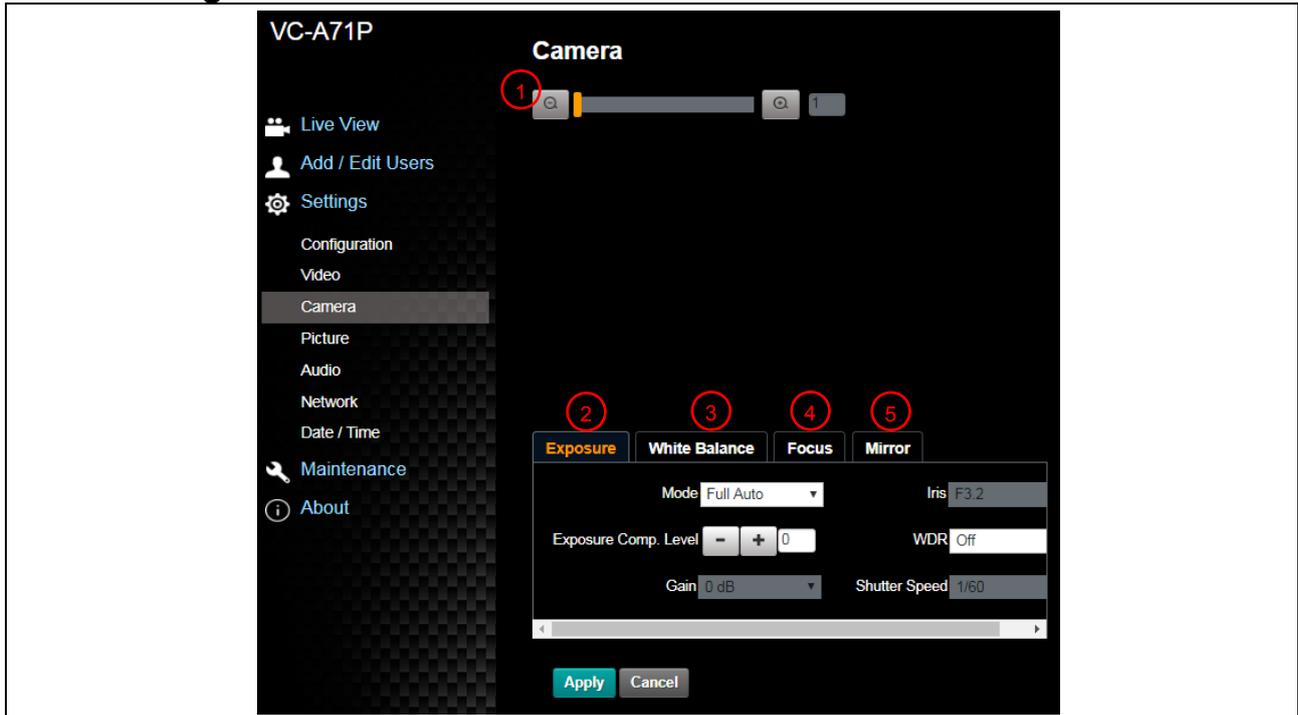


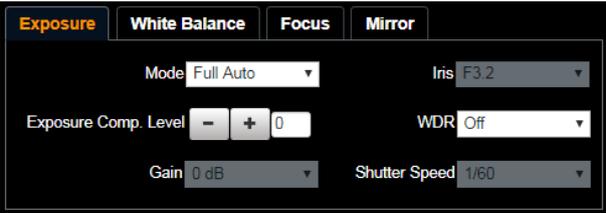
No	Item	Function Descriptions
1	Camera name	<p>Modify the camera name</p> <ul style="list-style-type: none"> Camera names are limited to 1 - 12 characters Please use a camera name by mixing uppercase and lowercase letters or numbers. Do not use "/" and "space" or special symbols
2	Camera Location	<p>Modify the location of the camera, such as Meeting Room 1</p> <ul style="list-style-type: none"> Camera location is limited to 1 - 12 characters Please use a camera name by mixing uppercase and lowercase letters or numbers. Do not use "/" and "space" or special symbols
3	Streaming 1/Streaming 2/Streaming 3	VC-A71P supports 3 streaming outputs. Please refer to 6.2.5.1 Streaming Parameter Setting for relevant settings
4	Open Streaming	Confirm whether or not the streaming function is opened
5	Force I Frame	Check this item to insert IDR frame into specified series flow and apply its setting. User's setting will be reserved and displayed in GUI interface

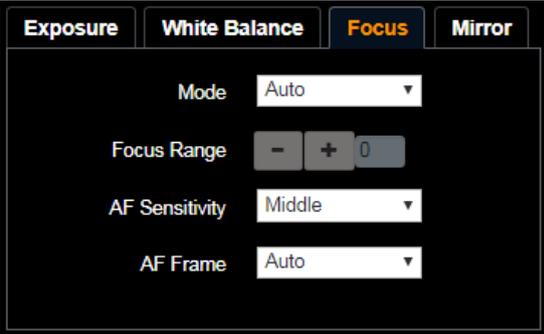
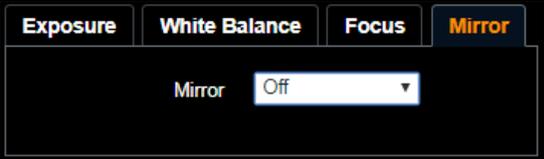
6.2.5.1 Streaming parameter setting

Function		Streaming 1	Streaming 2	Streaming 3
Encode Format		H.265	H.264	
Resolution		4K / 1080P / 720P	1080P/720P	640 x 360
Frame Rate		Setting according to the supported resolution		
Bit Rate (kbps)	Range	2,000 ~ 20,000	2,000 ~ 20,000	512 ~ 5,000
	Factory Default	7,000	7,000	1,000
Rate Control		CBR / VBR		
IP Ratio		Setting according to the supported resolution		

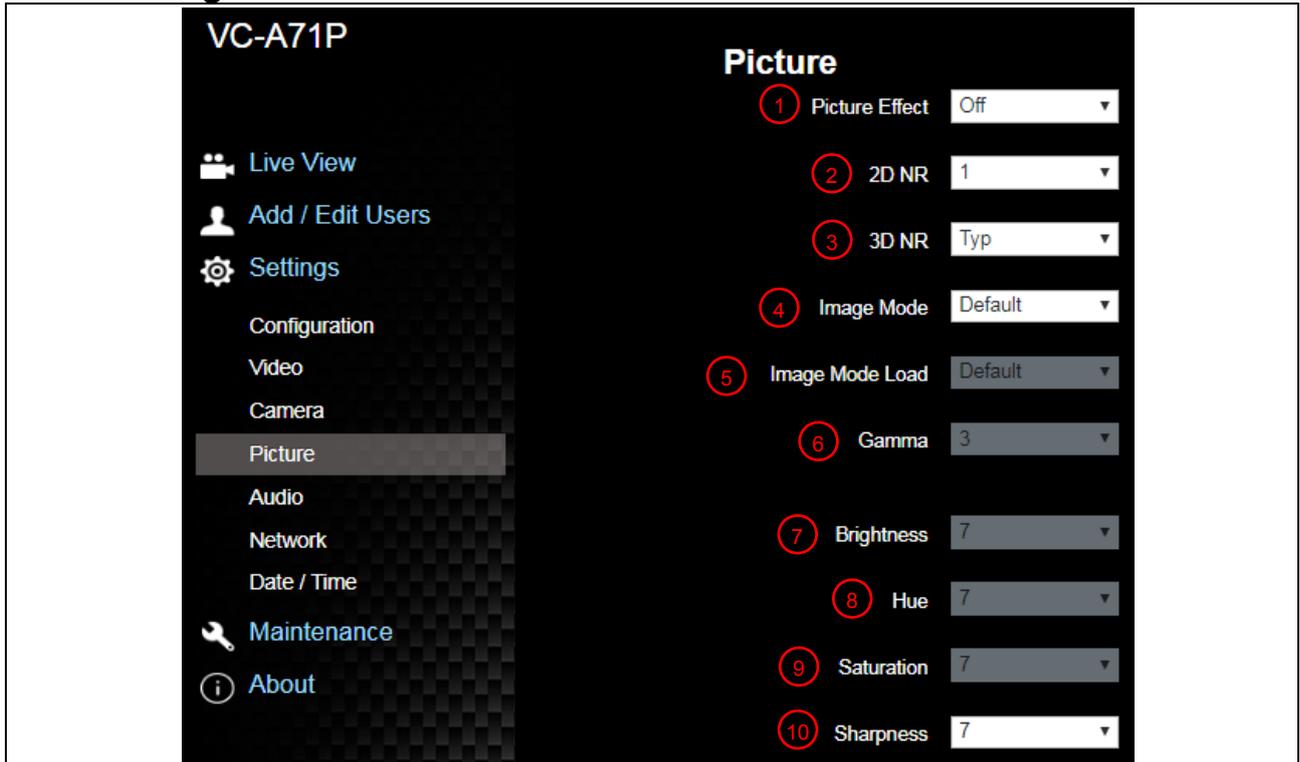
6.2.6 Setting - Camera



No	Item	Function Descriptions
1	Zoom ratio	Adjust the zoom-in or zoom-out ratio via scroll bar
2	Exposure	 <ul style="list-style-type: none"> ■ Mode: Select exposure mode (Automatic/Shutter Priority/Aperture Priority/Manual) ■ Exposure Comp. Level: Select exposure compensation level ■ Gain: The gain limit is adjustable when the exposure mode is set to “Manual” ■ Iris: The size of aperture is adjustable when the exposure mode is set to “Manual” or “Aperture Priority” ■ WDR: Set the level of wide dynamic range (WDR) in order to obtain better images ■ Shutter Speed: The shutter speed is adjustable when the exposure mode is set to “Manual” or “Shutter Priority”

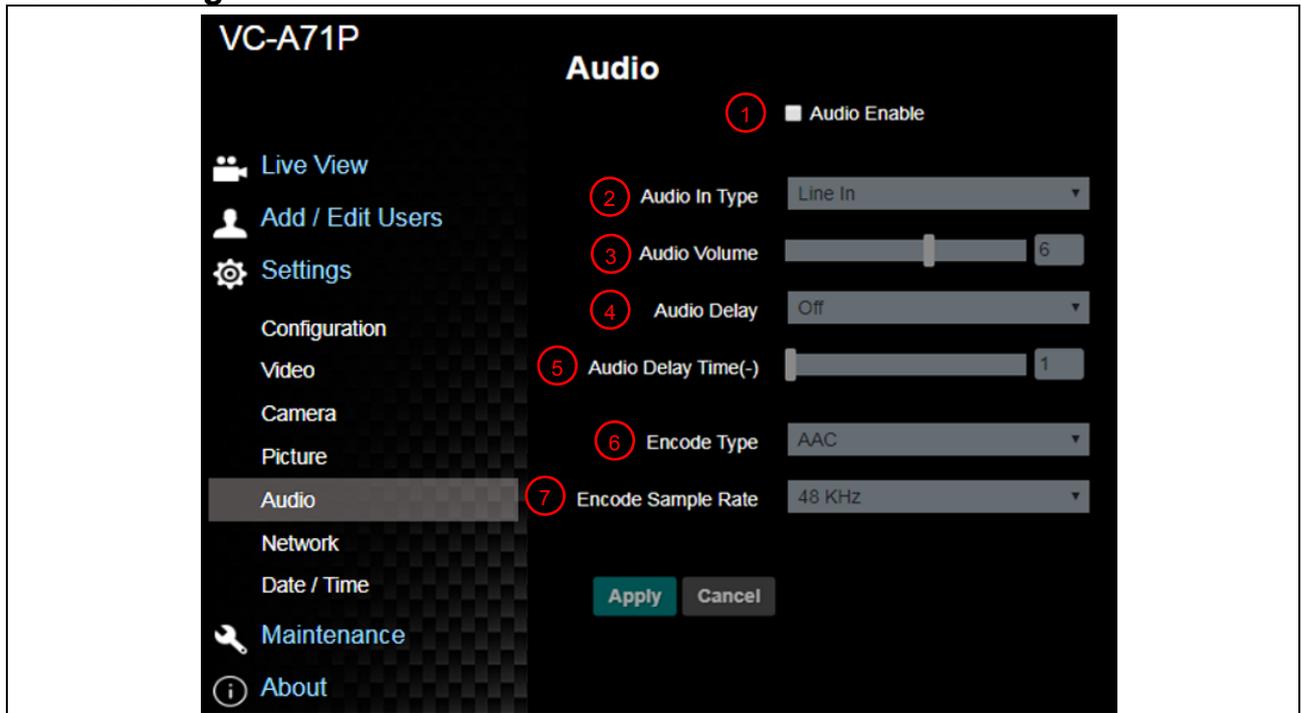
3	White Balance	 <ul style="list-style-type: none"> ■ Mode: Select the color temperature mode <ul style="list-style-type: none"> ➤ Auto ➤ Indoor ➤ Outdoor ➤ One Push WB ➤ ATW ➤ Manual ➤ Sodium Lamp ■ Open Push WB: One push color temperature is adjustable when the white balance mode is set to “One Push WB” ■ Manual Red/Blue: Manually adjust blue/red color temperature
4	Focus	 <ul style="list-style-type: none"> ■ Mode: Select manual/automatic focus ■ Focus Range: The focusing range is adjustable when the focus mode is set to “Manual” ■ AF Sensitivity: Set automatic focus sensitivity ■ AF Frame: Set automatic focus range
5	MIRROR	 <ul style="list-style-type: none"> ■ Mirror: Set automatic flip mode

6.2.7 Setting - Picture



No	Item	Function Descriptions
1	Picture Effect	Set picture effect, Off/Neg/Black and White
2	2D noise reduction settings	2D noise reduction settings
3	3D noise reduction settings	3D noise reduction settings
4	Image mode	The user may customize his/her desired image mode.
5	Image Mode Load	When no custom setting is needed, reset the picture parameters back to the factory default by selecting this item
6	Gamma	Gamma Level adjustment; Adjustable when the image mode is set to Custom
7	Brightness	Brightness adjustment; Adjustable when the image mode is set to Custom
8	Contrast	Contrast adjustment; Adjustable when the image mode is set to Custom
9	Saturation	Saturation adjustment of the image; Adjustable when the image mode is set to Custom
10	Sharpness	Adjust the sharpness of the image

6.2.8 Setting - Audio



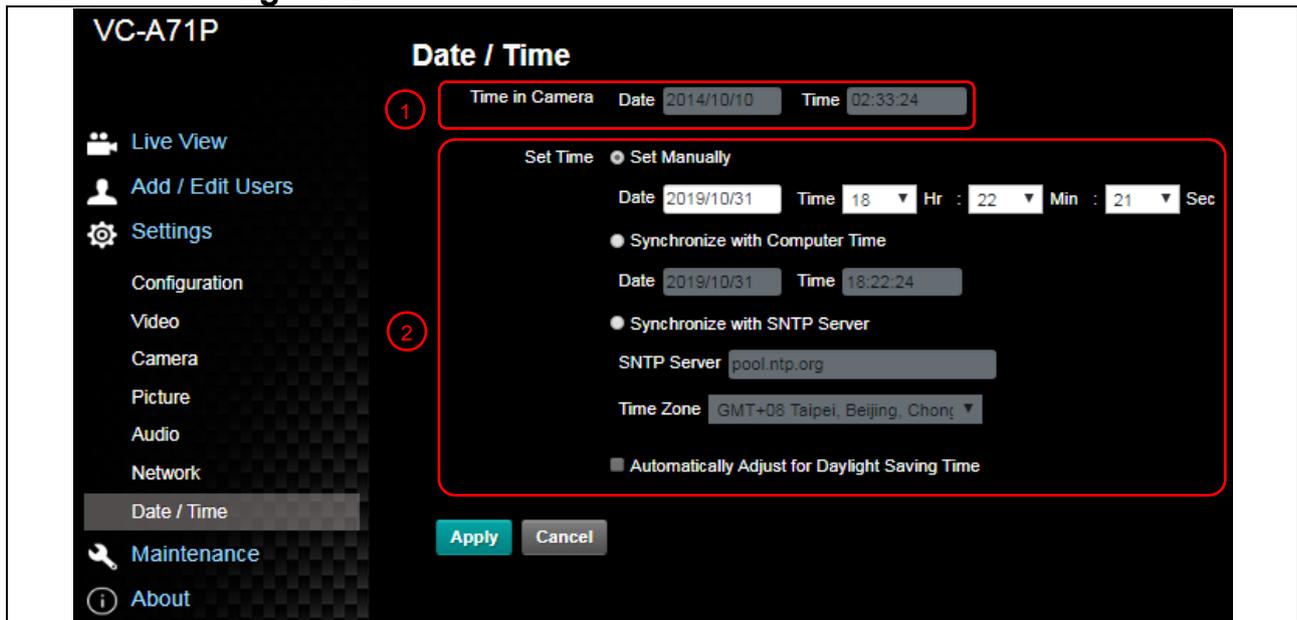
No	Item	Function Descriptions
1	Open audio	Turn on/off sound
2	Soundtrack effect setting	Set MIC In/Line In
3	Audio Volume	Adjust Volume
4	Audio Delay	Turn on / off Audio Delay
5	Audio Delay Time(ms)	Set Audio Delay Time (-1~-500ms)
6	Encode Type	AAC / G.711
7	Encode sample rate	Set Encode sample rate ➤ 48 KHz (AAC) ➤ 44.1 KHz (AAC) ➤ 16 KHz (AAC) ➤ 16 KHz (G.711) ➤ 8 KHz (G.711)

6.2.9 Setting - Network

No	Item	Function Descriptions
1	Network	Network setting of camera. Change of setting is available when DHCP function is closed.
2	RTMP Setting	Copy the RTMP web address provided by the RTMP service platform and paste it to the RTMP connection address to publish the camera images on the RTMP service platform To upload to YouTube for live streaming, the audio function must be turned on first
3	RTSP Setting	Enable/Disable Multicast. It is suggested to enable Multicast when the number of users online watching the live image simultaneously is more than 4
4	MPEG-TS Setting	Set MPEG-TS format <Remark> The following port has been used by the camera. Setting of the port may not connect correctly 8554, 8556, 8557, 8080, 80, 81, 9090, 23
5	SRT Setting	1. Set the field of SRT and then check the item to open SRT streaming After the SRT streaming is opened, it will be connected automatically upon startup 2. The port number must be set in the range above 1024 with a maximum value of 9999 The following port has been used by the camera. Setting of the port

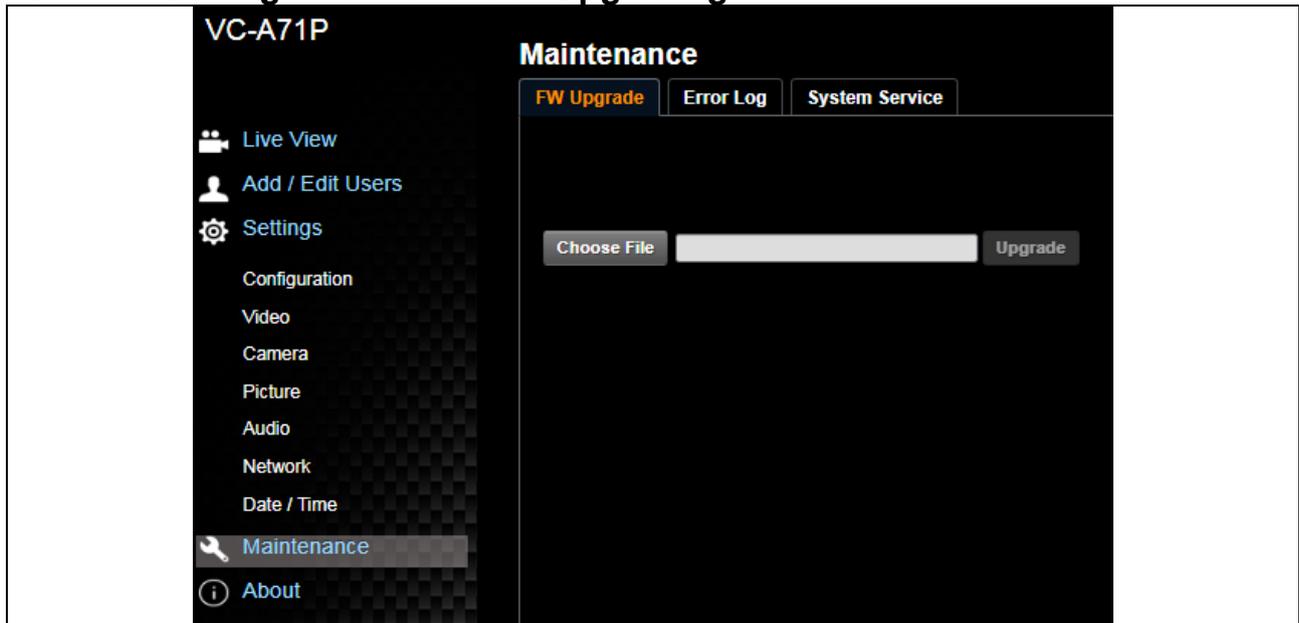
		<p>may not connect correctly</p> <p>8554, 8556, 8557, 8080, 9090, 1935</p> <p>3. Delay time is for 20 to 8000 microseconds. The default value is 120 microseconds</p>
6	SNTP Setting	Set SNTP Server IP
7	Port Setting	<p>Set HTTP port. The default Port value is 80</p> <p><Remark> Change of setting is available only when DHCP function of camera is closed</p>

6.2.10 Setting - Time



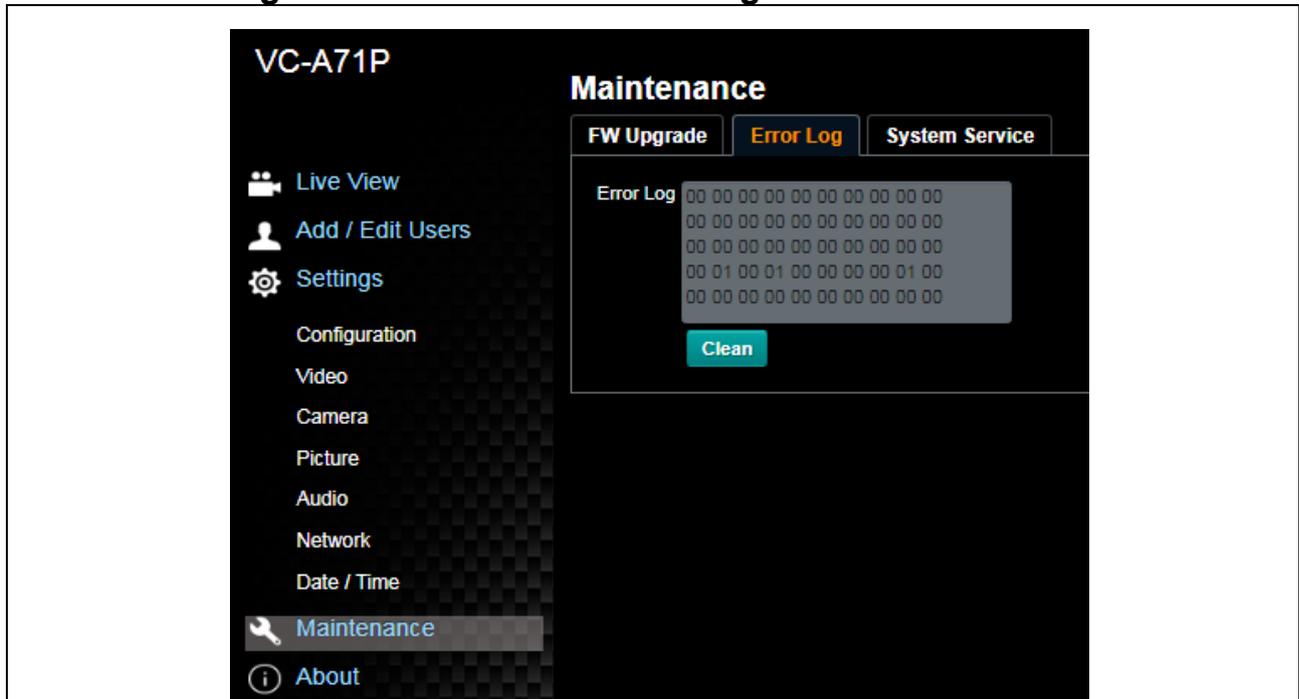
No	Item	Function Descriptions
1	Camera Time	Display the date and time of the camera
2	Set the Time	<ul style="list-style-type: none"> ■ Manual Configuration Set time manually ■ Synchronize with computer time: Set the camera time according to the computer time ■ Synchronize with SNTP server: Set the camera time synchronously with the SNTP server <p><Remark> SNTP server address: Please change in network setting</p>

6.2.11 Setting - Maintenance - Upgrading Firmware



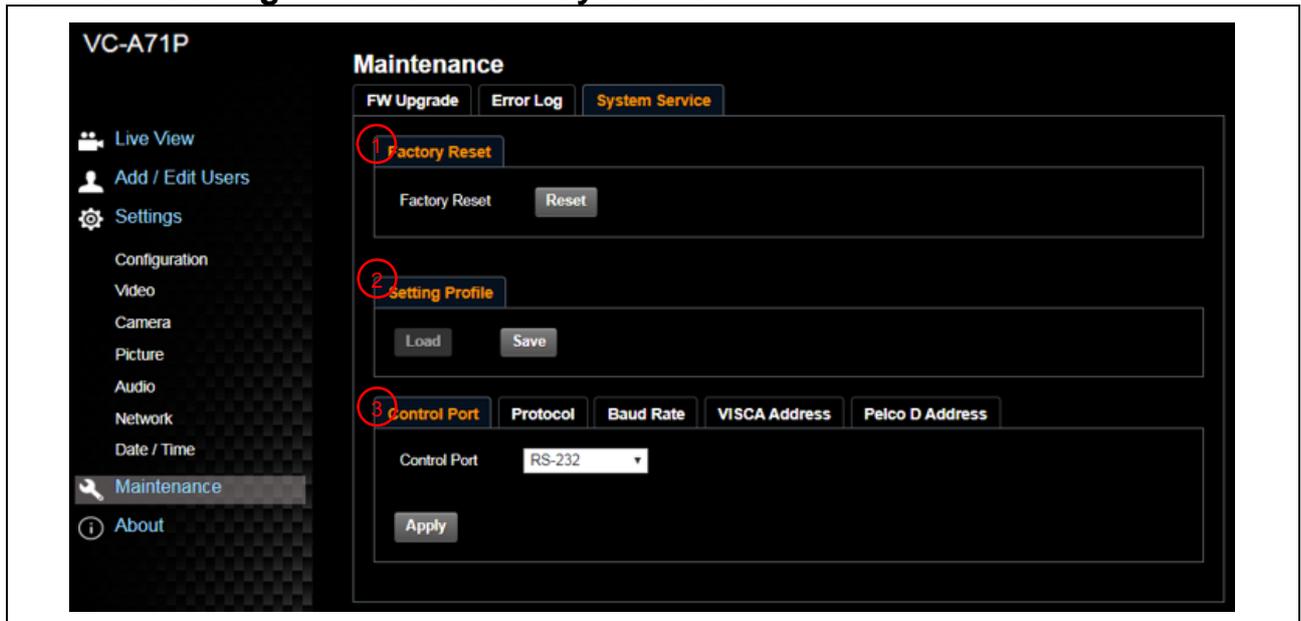
No	Item	Function Descriptions
1	Firmware Update	The camera firmware may be upgraded via web page. For the upgrade method, please download the FW upgrade manual from Lumens official website

6.2.12 Setting - Maintenance - Incident Log



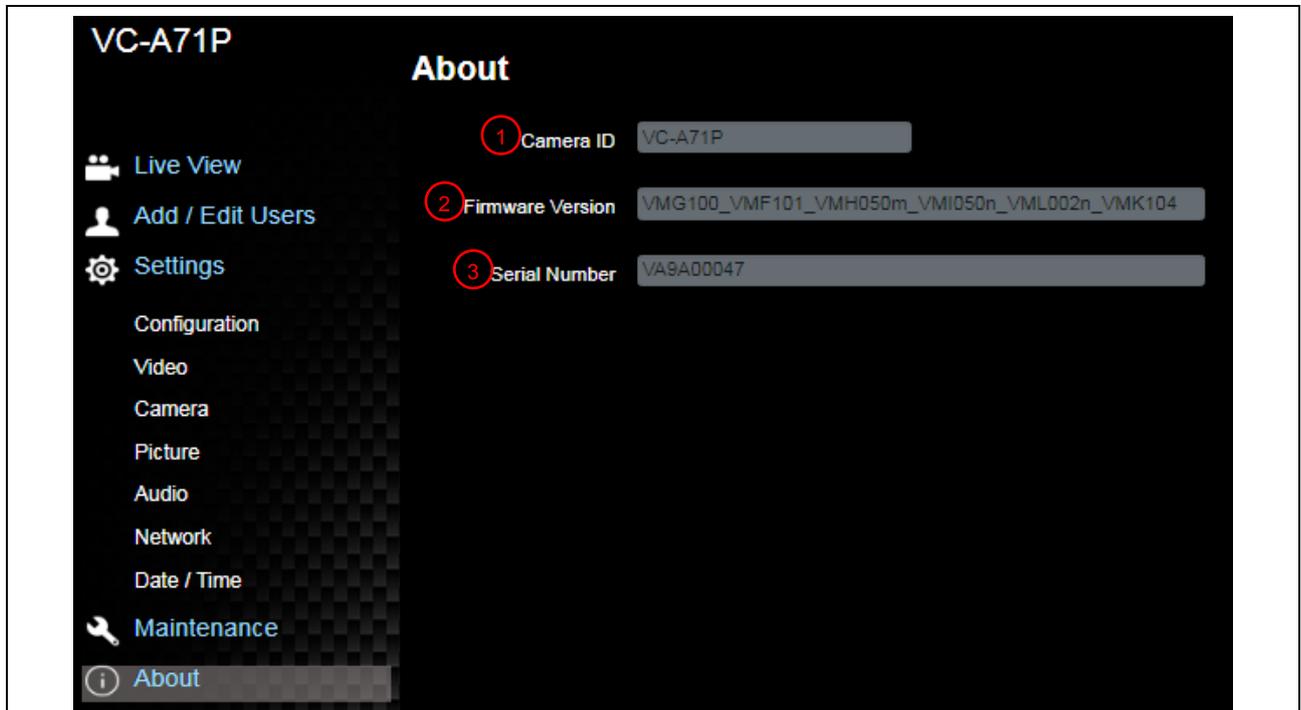
No	Item	Function Descriptions
1	Event Logs	If the camera encounters errors, an error code log will be established

6.2.13 Setting - Maintenance - System Service



No	Item	Function Descriptions
1	Reset to the default value	Select the reset button to resume the factory default setting as the web page setting
2	Setting File	The web page setting parameters can be exported from the computer and imported/applied to another camera
3	Protocol Setting	Communication protocol related settings for connection with RS-232/RS-422 communication

6.2.14 About



No	Item	Function Descriptions
1	Camera name	Display the camera name
2	Firmware Version	Display the firmware version of the camera

3	Serial No.	Display the camera serial No.
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Chapter 7 DIP Switch Setting

7.1 DIP SWITCH

7.1.1 OUTPUT Switch (Switch to different output resolutions)

To switch via the OSD/ RS-232 Command is also available based on the last executed action



ID	Resolution	Frame Rate
0	3840 x 2160	59.94P
1		50P
2		29.97P
3		25P
4	1920 x 1080	59.94P
5		50P
6		29.97P
7		25P
8	1280 x 720	59.94P
9		50P
A		29.97P
B		25P
C	Reserved	Reserved
D		
E		
F		

7.1.2 IR SELECT (Selected by Remote control)

When using the remote control, please make sure the settings of IR SELECT and the Camera Select of the remote control are consistent



ID	Setting
1	
2	
3	



Chapter 8 Troubleshooting

This chapter describes problems you may encounter while using VC-A71P. If you have questions, please refer to related chapters and follow all the suggested solutions. If the problem still occurred, please contact your distributor or the service center.

No.	Problems	Solutions
1.	Boot without power signal	<ol style="list-style-type: none">1. Make sure you have plugged in the power cord.2. When using a PoE connection, ensure that the power supply supports POE++ (IEEE 802.3bt) hubs
2.	There is no image output from VC-A71P	<ol style="list-style-type: none">1. Check the power supply or PoE supply functions.2. Confirm the output signals are in streaming output.3. Confirm whether the camera resolution can be used together with the monitor equipment<ul style="list-style-type: none">■ If 4k output, confirm the monitor equipment supports 4K output4. Replace the cables and make sure they are not faulty.
3.	RS-232 cannot be controlled	<ol style="list-style-type: none">1. Confirm the connection is correct (RS-232 In/ Out)2. Please make sure the Baud rate setting is the same as the control equipment
4.	Whether the Internet can be used for operation	Please refer to Chapter 6 Network Function Description for the Internet usage

Supplier's Declaration of Conformity 47 CFR § 2.1077 Compliance Information

Manufacturer : Lumens Digital Optics Inc.

Product Name : VC-A71P

Model Number : 4K PTZ Video Camera

Responsible Party – U.S. Contact Information

Supplier : Lumens Integration, Inc.

4116 Clipper Court, Fremont, CA 94538, United States

e-mail : support@mylumens.com

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions : (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.